

Completion of annual key care processes

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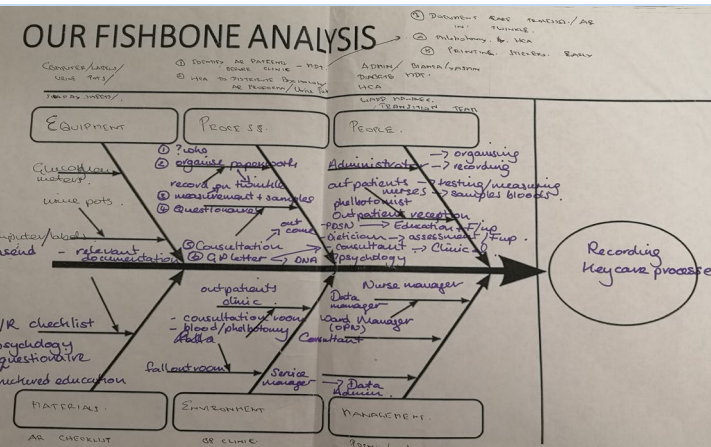
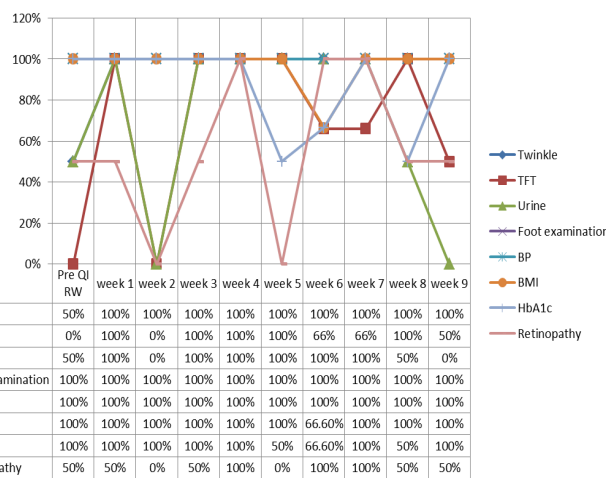
Purpose: To achieve 100% completion and documentation of seven key care processes for children and young people with Diabetes that are receiving care in Barts health in the audit year 2019-2020.

Background

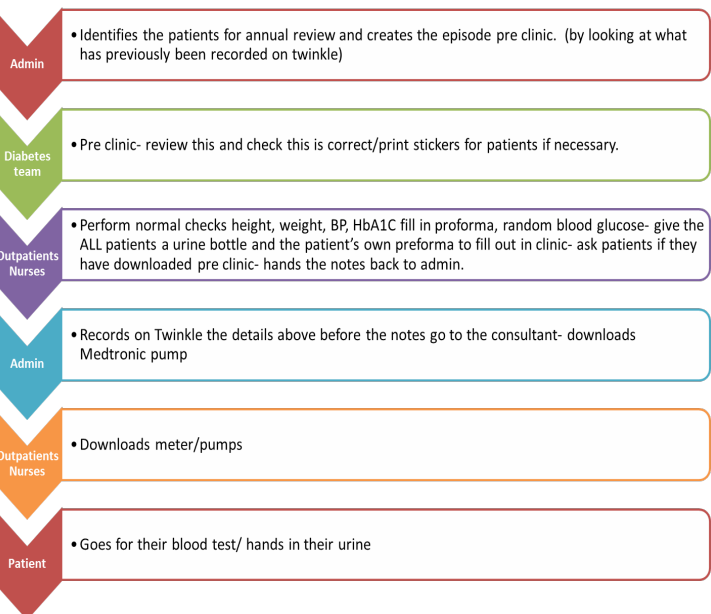
- One of our sites is a negative outlier for completion of key care processes in 2016-2017 NPDA audit.
- Recording of key care processes across sites was inconsistent
- No data base admin at one of our sites

Outcome Data

Chart displaying how many key care processes are completed during annual reviews over time



Standardised new OPD Process at outlier site



Interventions

- Consistent outpatient staff
- Temporary Data base admin
- Standardised clinic proforma
- Colour coded Hicom template change
- Identification of annual review pre-clinic

Bright Spots

- To make this everyone's business
- Regular agenda in monthly MDT meetings.
- Engagement of senior management team to approve funding to provide consistent out patient nursing and admin support

Further Actions

- Ongoing pre-clinic meetings to identify patients due for AR
- Recruitment for permanent data administrator