

## Working together to live well with diabetes

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### Background

- We support around 120 children, young people and their families with diabetes
- Data from NPDA showed yearly improvement in HbA1C in our unit
- PREM results demonstrated that families felt supported by our team
- *BUT* we thought we could improve patient care more
- Local challenges of new team members, cross site working, increased technology and novel agents
- Offered an opportunity to participate in national QI project to improve patient care and team working

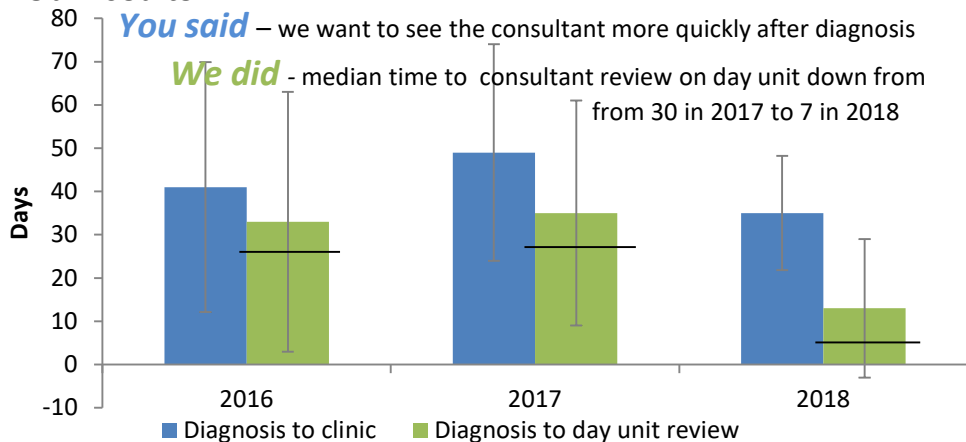
### Our Team



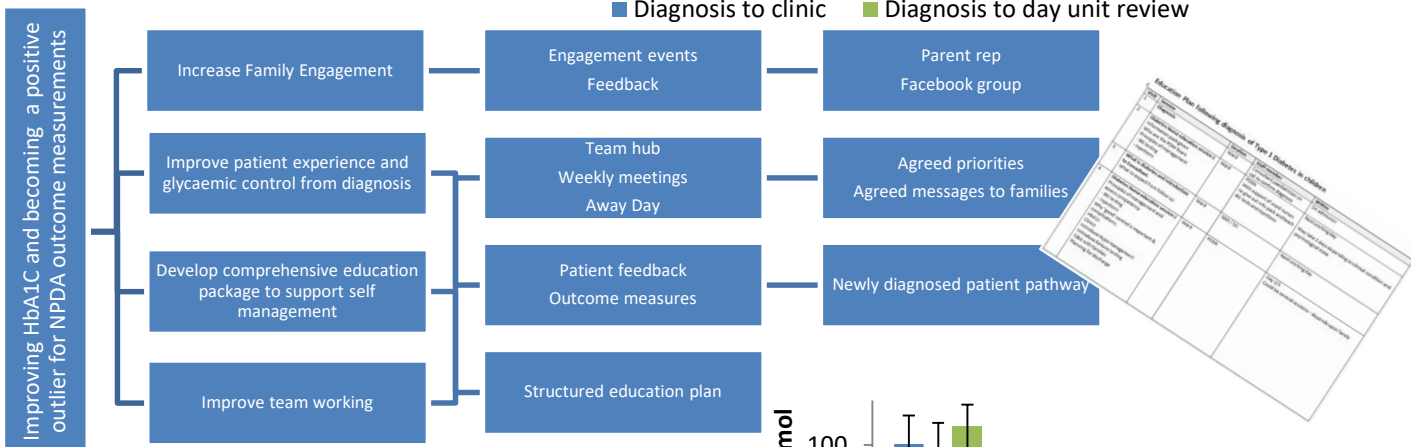
### Our projects so far

- Increase family feedback
- Improve communication with families
- Consistent messages to families from team
- Defined pathway for newly diagnosed patients
- Structured education plan

### Our results

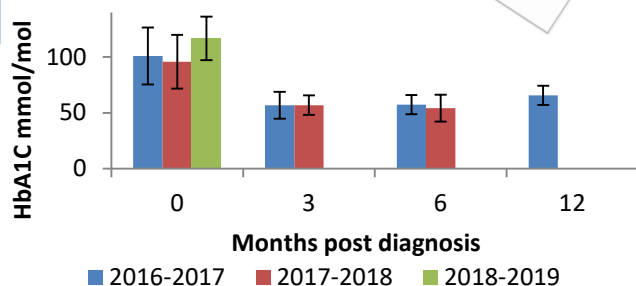


### Our focus



### What next?

- Does our approach to new patients lead to sustained improvement in HbA1C?
- Consolidate excellent team working – away days, weekly meetings
- Next projects – care on the inpatient wards, transition to adult services



We are monitoring to see if our new patient pathway leads to sustained improvements in HbA1C