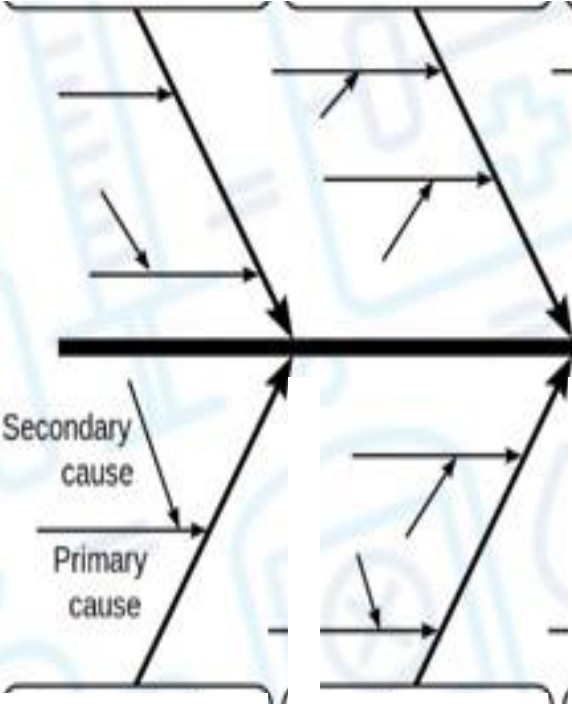
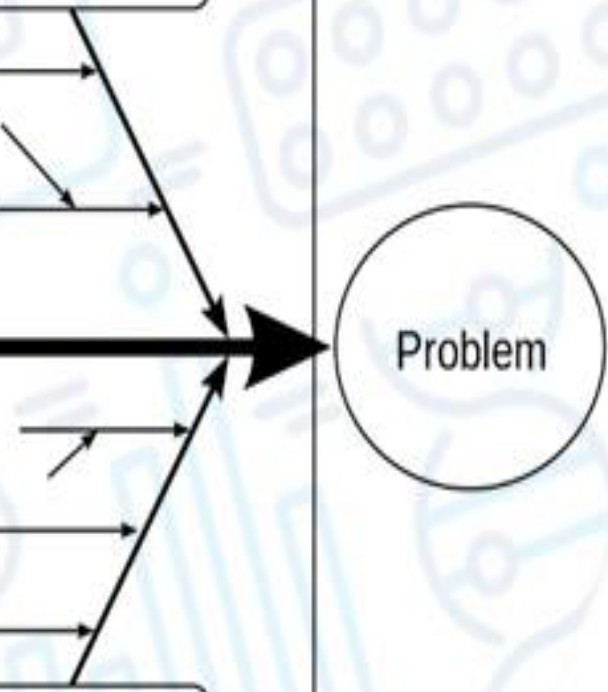
Fishbone Analysis- organising a complex system so you can work on changing it

Groups can be adjusted

cause



Equipment II Process II People

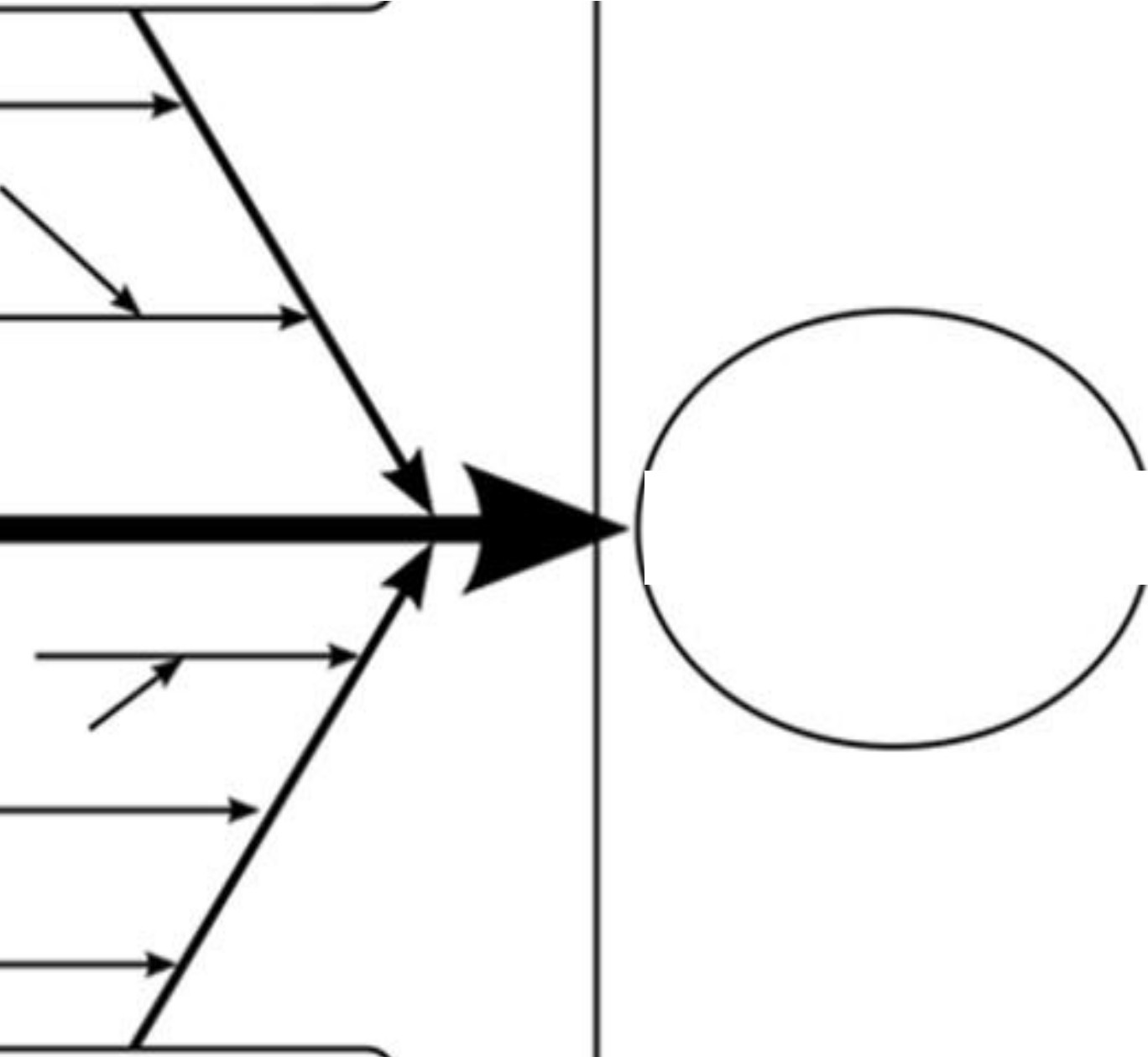
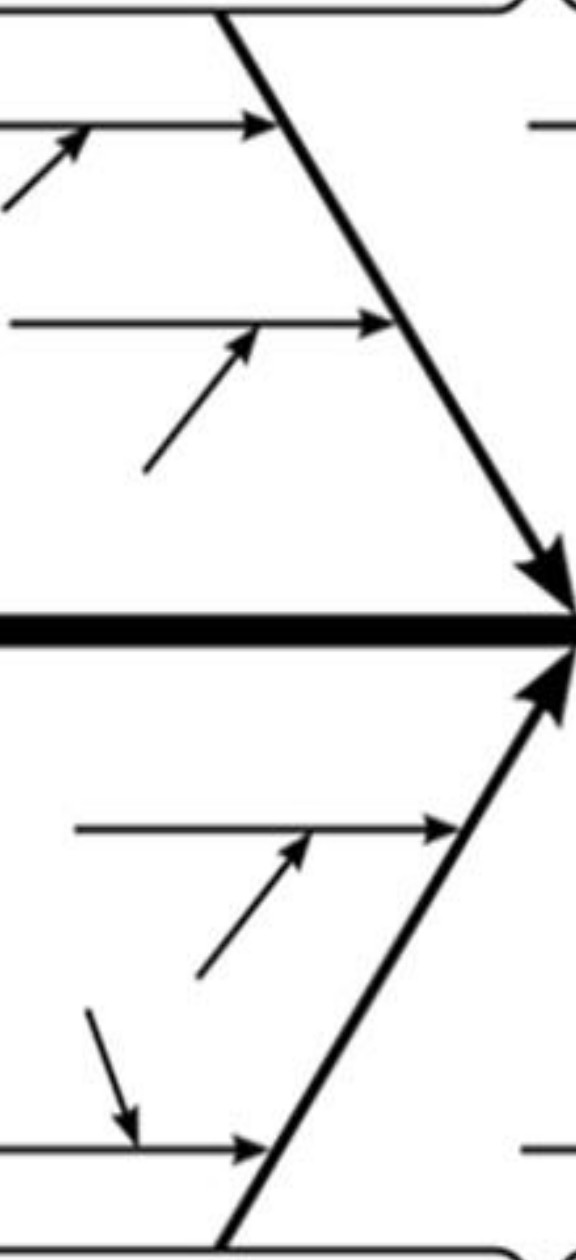
Materials II Environment II Management

The outcome of interest

Effect

* Builds a visual theory of the scope of the influencing factors
* Simulates and supports the formation of hunches about what might improve system outcomes
* Disciplines the use of categories of potential causes
* Enables discrete causes to sit in a logic framework so you don't miss critical components while working on just one of them

OUR FISH BONE ANALYSIS



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