

## Our Purpose

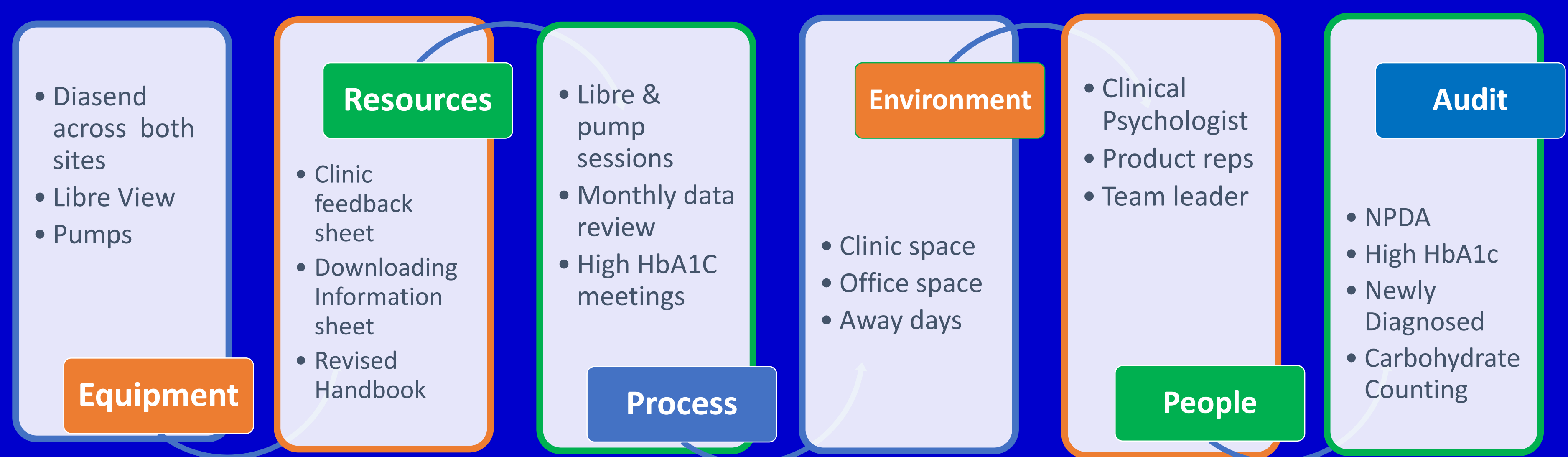
Here at Lancashire Teaching Hospitals our purpose is to empower and educate children & young people with diabetes to live happy and healthy long lives through the provision of evidence based, compassionate and patient centred care.



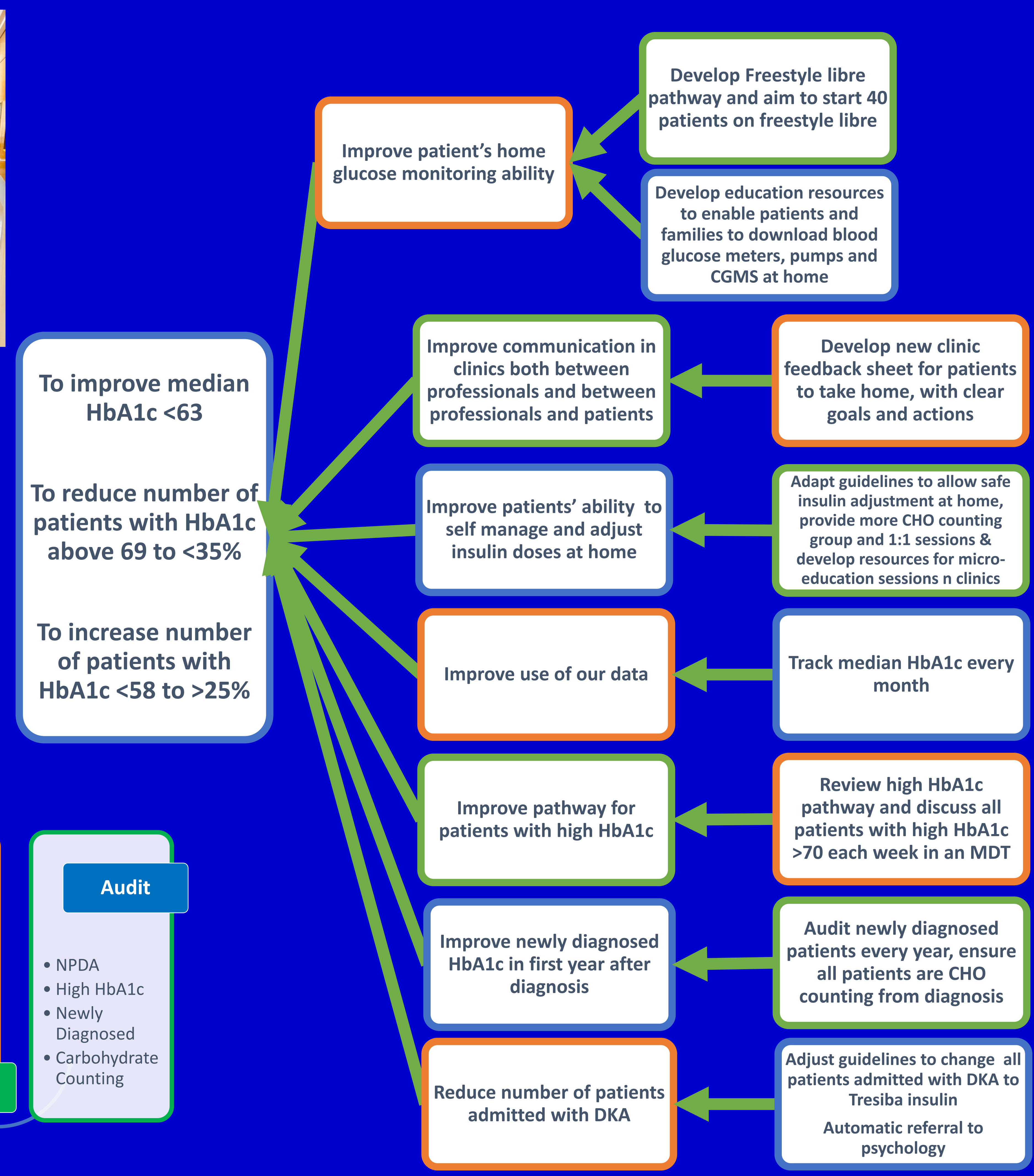
## Our Aims

- For NPDA results 2019/20:
- To achieve a median HbA1c of less than 63mmol
  - To improve the number of patients with HbA1c < 58mmol from 18% to 25%
  - To reduce the number of patients with HbA1c >69mmol from 45% to 35%

## How do we achieve this?

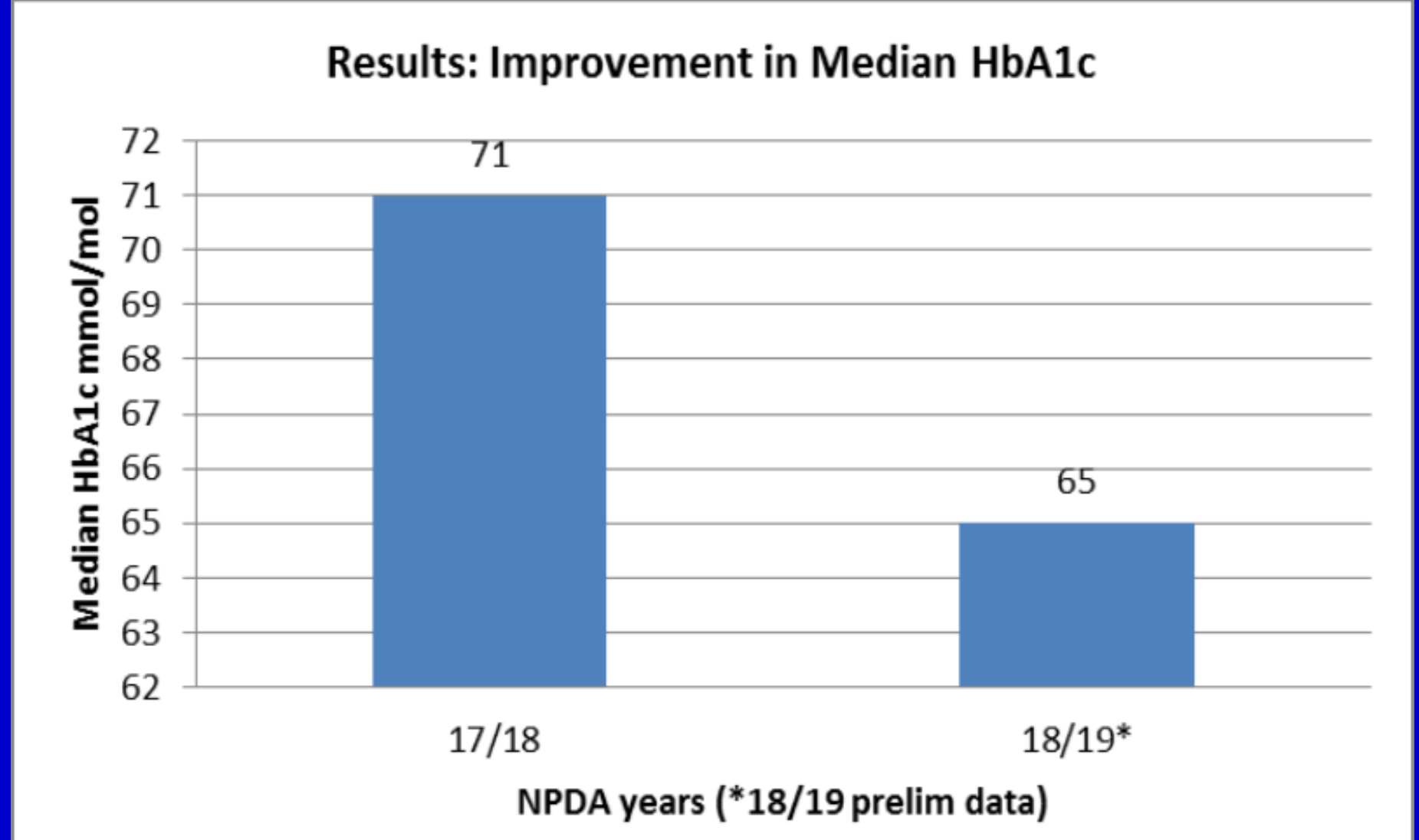


## Driver Diagram



## Changes so far

- ### 5 Greatest Changes
- Freestyle Libre use
  - Home downloading to Diasend
  - Clinic feedback sheet
  - MDT Whatsapp group
  - CHO counting at diagnosis



## Libre

February – March 19 Audit findings;  
 80% improvement on HbA1C (sample size 8 patients)

## What have we learnt as a team?

- Communication is key
- Team tenacity and resilience
- We have risen to the challenge despite staff issues & workloads
- "Just do it"

## Future plans

- Develop new ideas & continue the QI process
- Use data more effectively
- Continuous evaluation of service

## Patient feedback – clinic feedback forms

