

NORTH DEVON DIABETES QI PROJECT 2019

Doc - John-Paul Smith

Nursing team - Beverly Anderson / Richard Todd / Vicky Brown

Dietitians – Lindsey Cook / Claire Morgan

Psychologist – Joanne Crossley

Admin – Susan Jeffery

“IMPROVING THE CARE OF CHILDREN AND YOUNG PEOPLE WITH A NEW DIAGNOSIS OF T1DM”

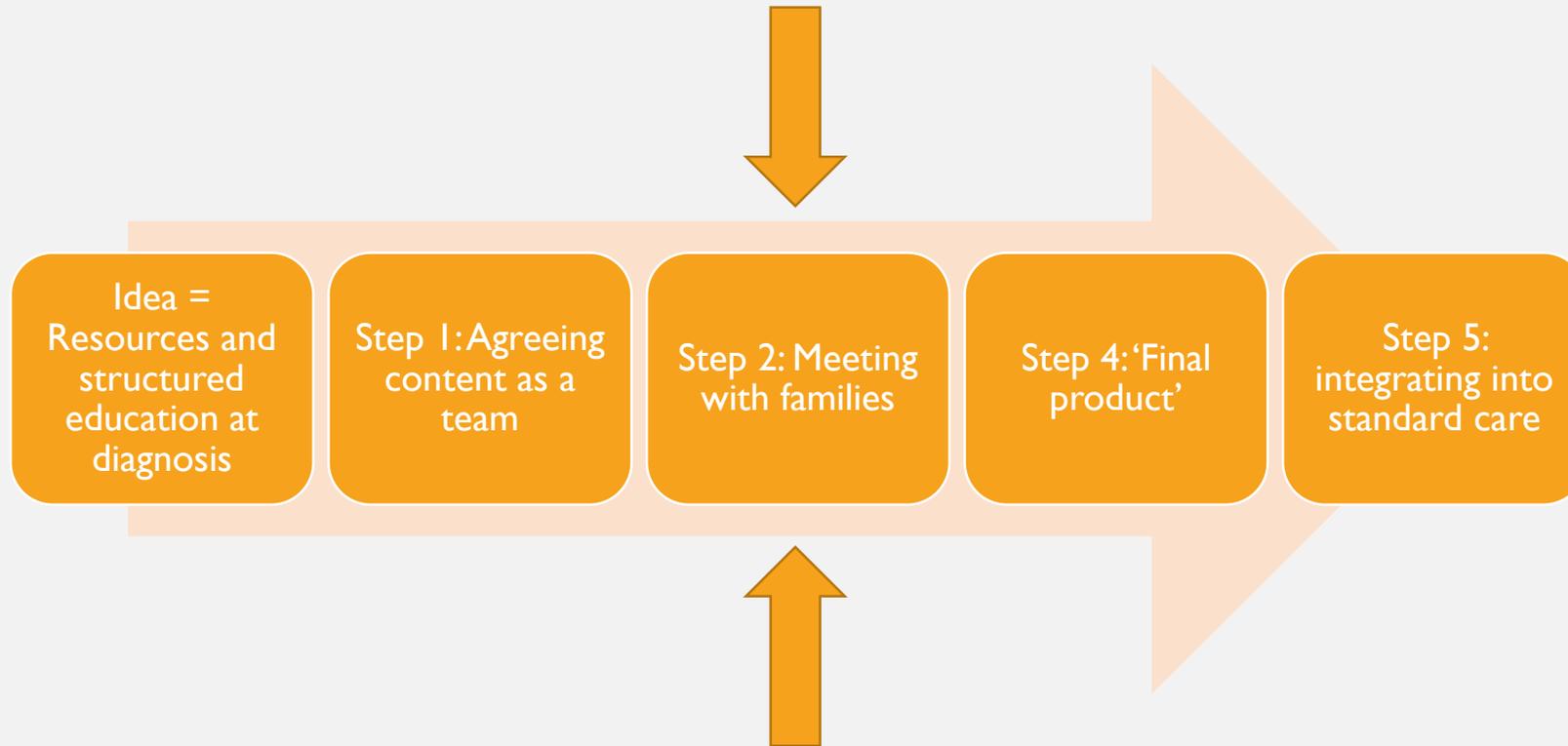


- The one idea we have progressed the furthest:

Giving written information and resources to child & family at diagnosis

- Agreeing content – took a long time (>1 year!)
- Part of package of changes in development

OUR IMPROVEMENT JOURNEY- THE STEPS WE TOOK



WHAT'S NEW?

- Children's Diabetes Care Guide
- Team leaflet & all information leaflets
- Logo competition
- Education checklist
- Updated guideline – new doses, letter for time off work, care pathway
- Change to psychology appt. and 1st clinic appt.



DATA THAT SHOW THE IMPACT SO FAR

- Only 4 newly diagnosed since April
- One family since left the area
- One family contributed to project
- One family gave feedback to Joanne

WHAT HAVE WE LEARNT AND HOW ARE WE BUILDING THAT LEARNING INTO OUR DAILY WORK

- Surprisingly challenging to agree content
- Multiple revisions of text
- We are all very proud of progress + **all** involved
- Looking forward to DeApp
- Then launching the complete package + publicity
- All colleagues to be involved and understand principles

ONE BARRIER THAT IS BUGGING US

- Formalising all written information with trust approval
- Any feedback very welcome - thanks