



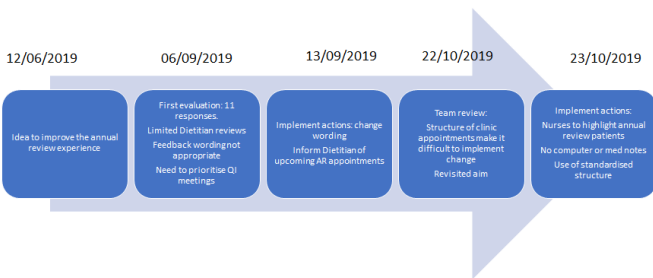
Improving The Paediatric Diabetes Annual Review Experience Through The Delivery of a Multidisciplinary Annual Review Appointment

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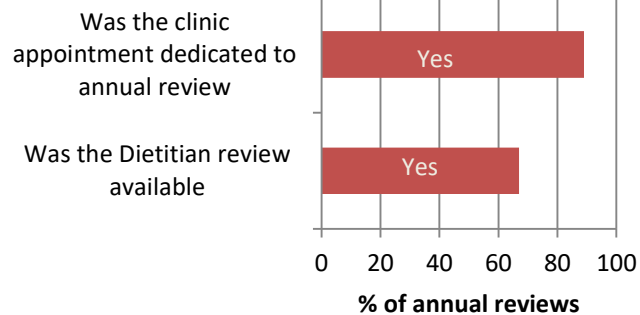
Purpose:

Historically all patients have had an annual review carried out by their Paediatric Diabetes Nurse. However, the review was not always seen by the young person's Consultant or other members of the team. As a result the family's strengths may not be celebrated, the support given by other members of the team may not be focussed on individual needs and assessments may be duplicated. The team felt this area of the service could be improved by making the annual review process multi-disciplinary, with the Consultant pulling all of the information together with the family at a dedicated annual review appointment.

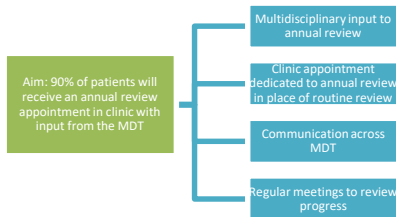
Our improvement journey- the steps we took



Outcome Data

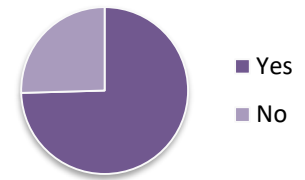


Driver Diagram: Improving the annual review experience

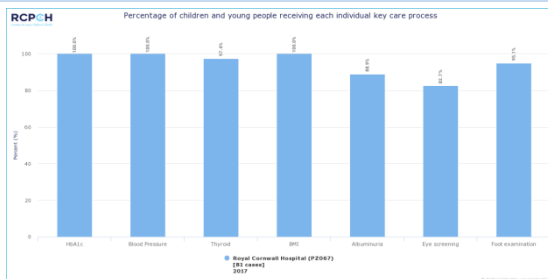


Qualitative Feedback from Families/Colleague

Was it helpful to discuss your annual review in clinic today?



Bright spots



- Provision of a holistic annual review
- Recognition of continued achievements in completing all 7 care processes
- Recognition that the process will not always be appropriate
- Commitment to regular meetings

Our Interventions

- ✓ Regular bi-monthly meetings dedicated to QI
- ✓ Dietitian and Consultant input to annual review process since September 2019
- ✓ New format for annual review appointments since October 2019

Further Actions

- ✓ Establish alternative arrangements for final transition clinics
- ✓ Explore ways to make logistics and timing of annual reviews easier
- ✓ Have a standard process for when it is not appropriate to discuss annual review on the day (e.g. young person in ? DKA)