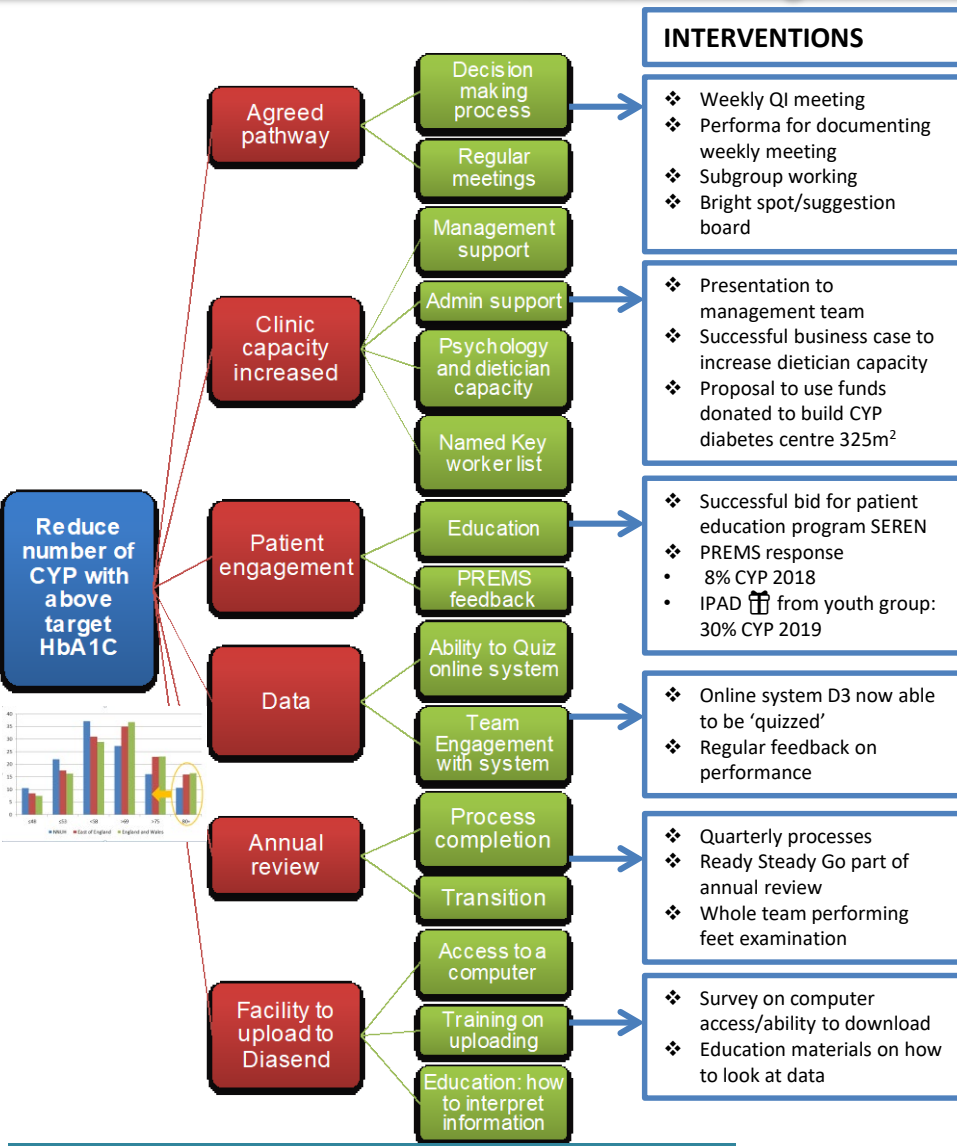




# Our purpose is to provide a service which empowers young people and their families to self manage effectively



**Paediatric DIABETES QI MEETING**

Attendees:

|                   |                   |                  |                       |
|-------------------|-------------------|------------------|-----------------------|
| Vipin Datta Y/N   | Emma Webb Y/N     | Ravi Alankar Y/N | Joanna Vellian Y/N    |
| Jo Denby Y/N      | Suzanne Lee Y/N   | Paul Hill Y/N    | Jo Gibbons Y          |
| Faye Stubbins Y/N | Lucinda Fearn Y/N | Lacy Fricker Y/N | Michelle Marshall Y/N |
| Colin Whalley Y/N | Bobbie Kemp Y/N   | Caron Lefley Y/N |                       |

Previous Actions:

| Action | Person Allocated | Completed/ completed new date of completion | Discussion |
|--------|------------------|---|------------|
|        |                  |   |            |

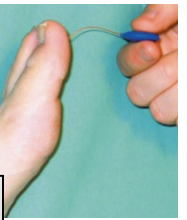
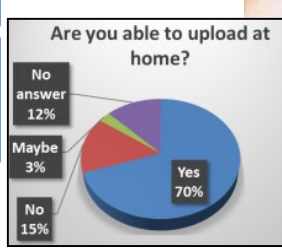
New Actions:

| Action | Person Allocated | Anticipated Date for completion |
|--------|------------------|---------------------------------|
|        |                  |                                 |

**SEREN**

The changes we are making are having a positive impact on the care we are providing

| Month  | Mean | Median |
|--------|------|--------|
| Dec 18 | 64.2 | 61.5   |
| Jan 19 | 63.5 | 61     |
| Feb 19 | 63.5 | 61     |
| Mar 19 | 58.9 | 60     |
| Apr 19 | 59.5 | 60     |



Only 40% of those able to upload at home during survey period did upload

## Our learning

- Working in sub groups within a large team allows everyone to contribute equally on a project so large QI generates a 'hub and spoke' effect ; Therefore each group is connected
- Different specialities in MDT share equal contribution in QI project with all input being important and valued
- In clinic surveys get good response rates
- Data is a powerful argument for change
- Looking at outcomes regularly enables confidence that if a project hasn't resulted in positive change we can amend it

## Further Actions

- Continue to meet weekly and to develop the different strands of our project
- Engage with management to resource moving projects forward.
- Incorporate feedback loops into our projects



