

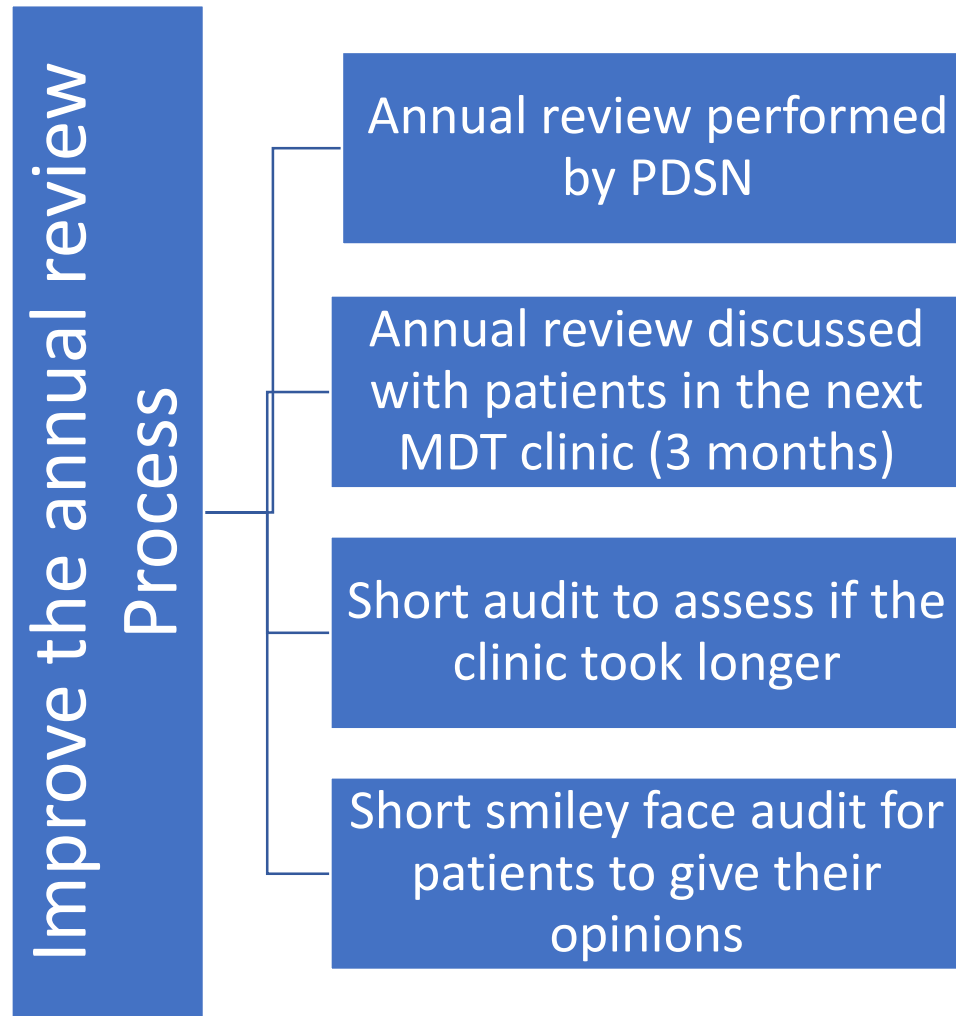
Royal Cornwall Team Our QI Journey So Far



Royal Cornwall Hospital Trust



To improve our annual review Process with consultant involvement



Our improvement journey- the steps we took

12/06/2019

Idea annual
review clinic

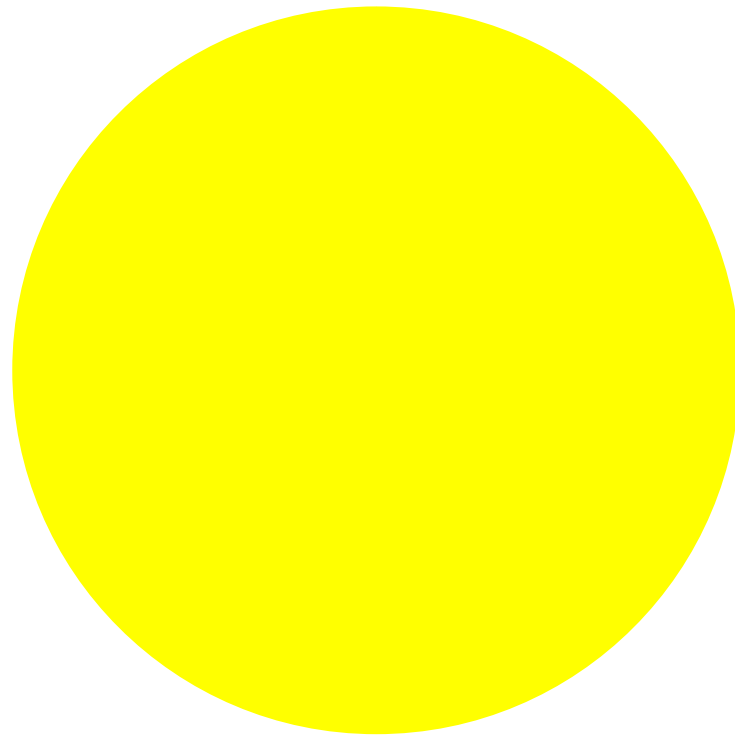
06/09/2019

Only 11
responses at the
moment

More to follow
when patients
are seen in clinic



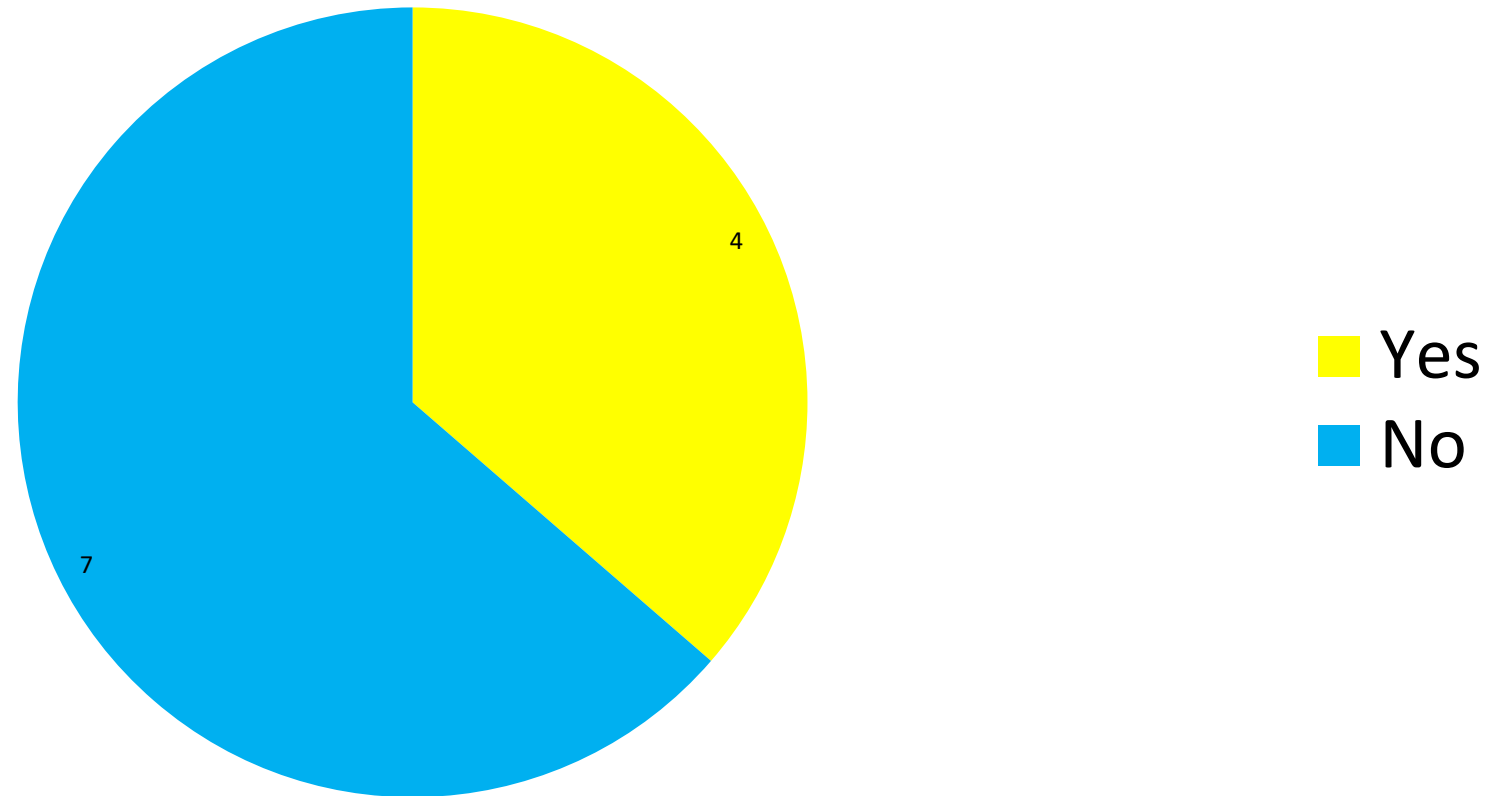
Did the Annual Review Clinic Run on time?
11 responses.



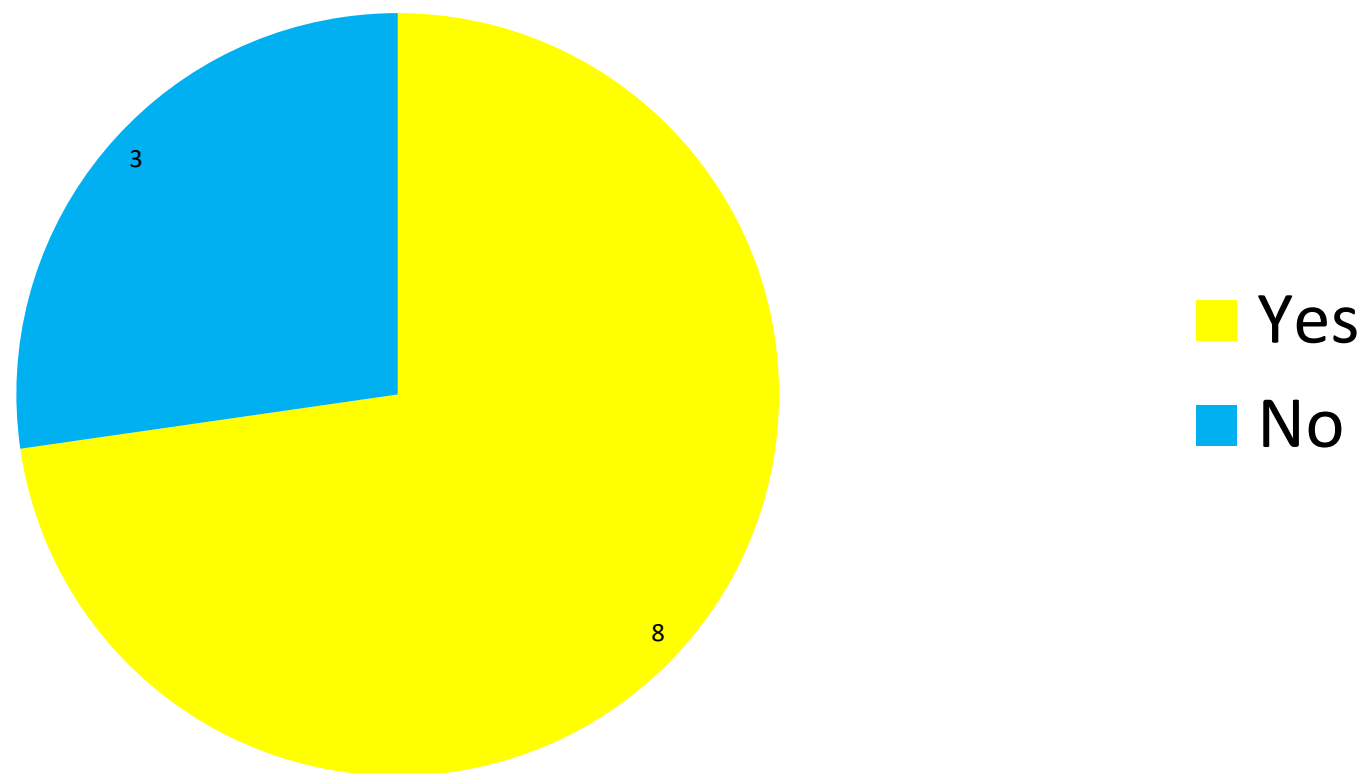
■ Yes

■ No

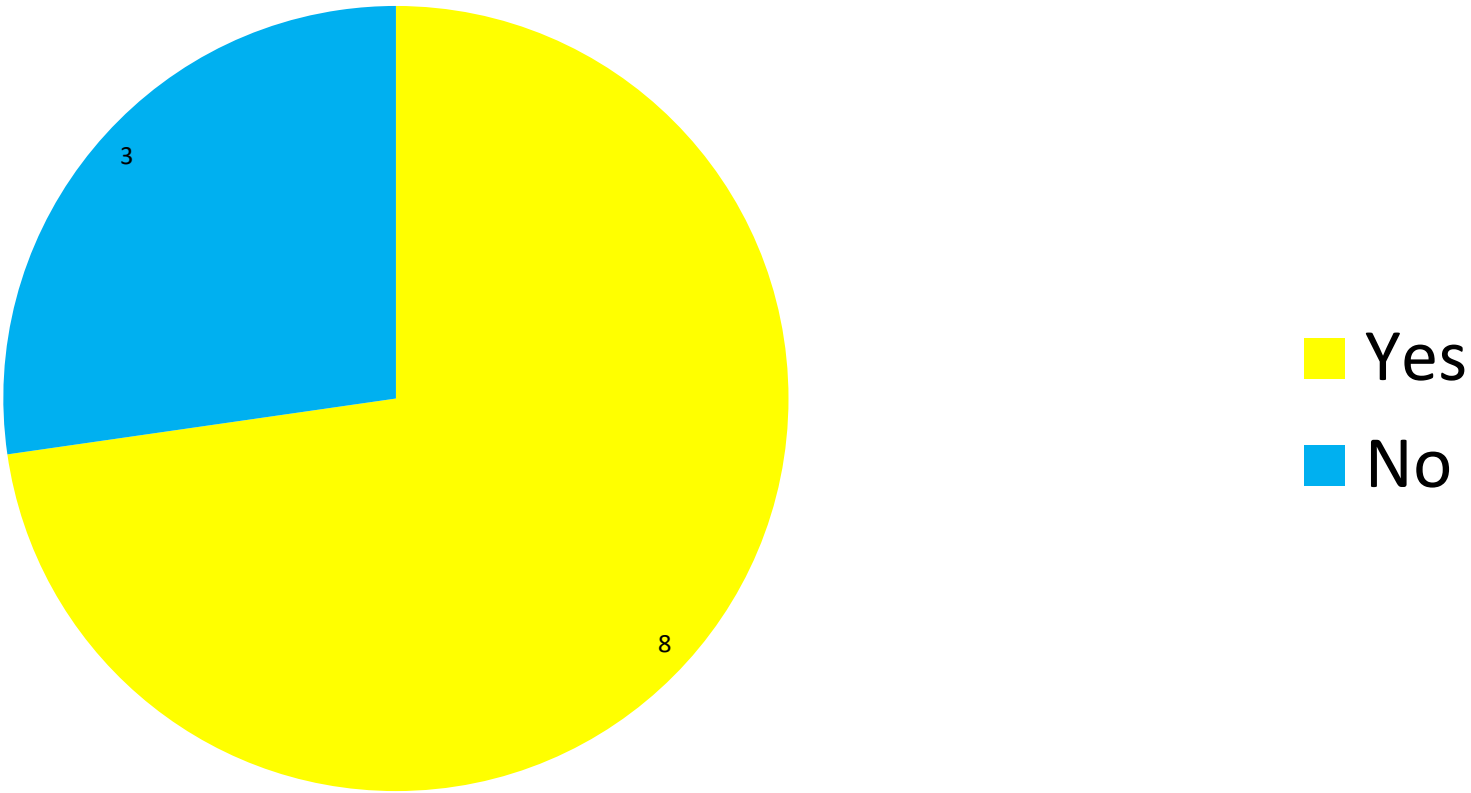
Was the Dietitian Review Available



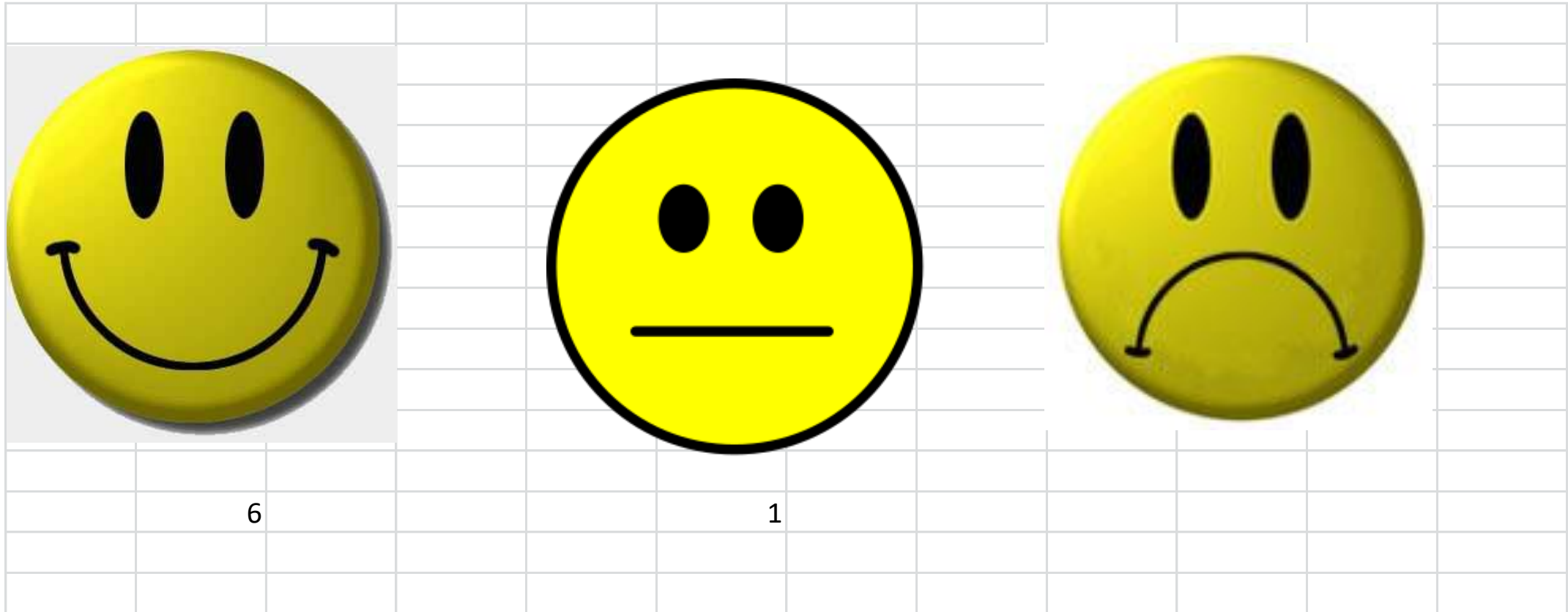
Was the named Consultant at the Clinic



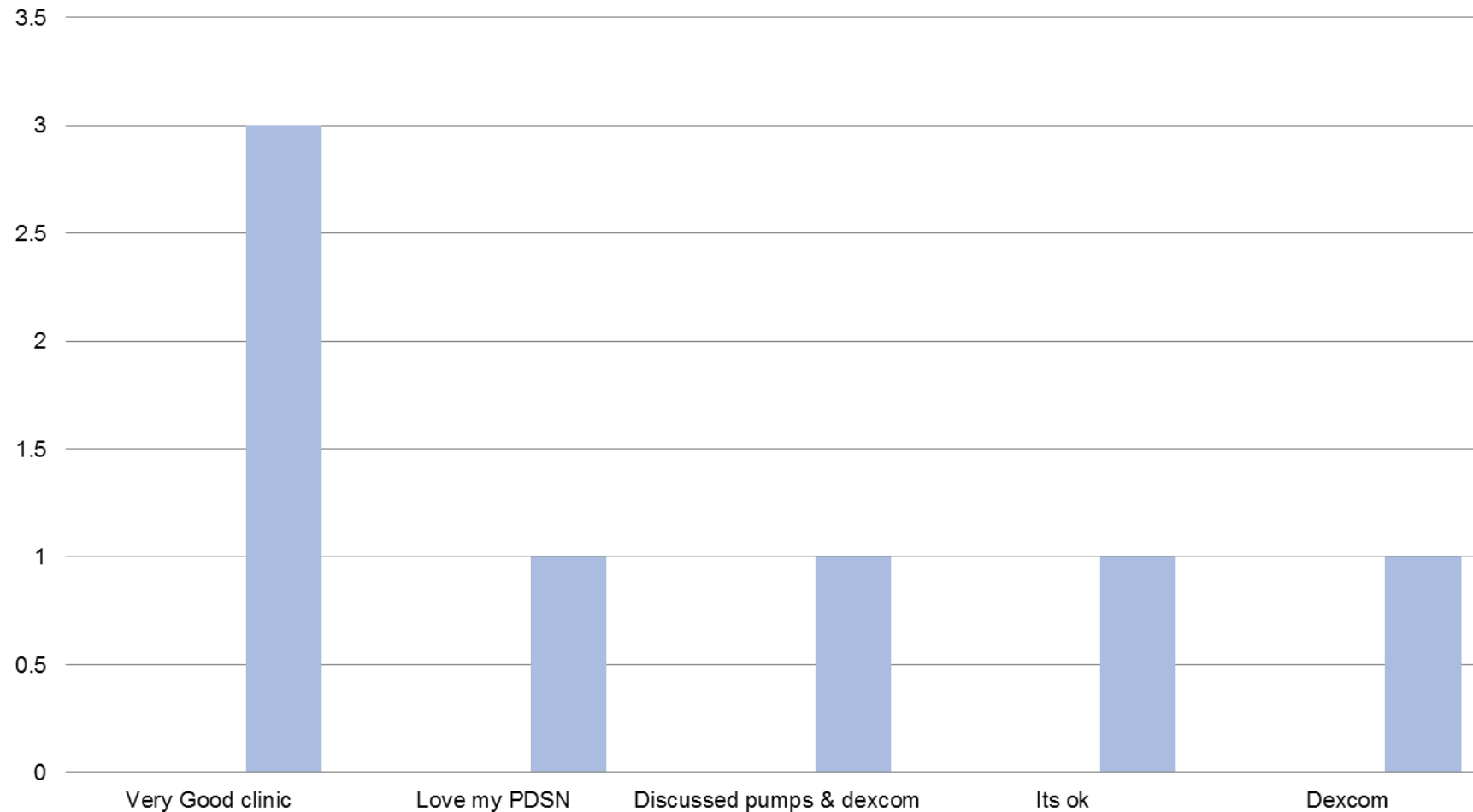
Was the Key worker present at the annual review Clinic



Clinic experience by the young people.
7 responses out of 11 annual review clinics



What have we learnt and how are we building that learning into our daily work



One barrier that is bugging us

- When another PDSN is covering the clinic it is difficult to discuss goals for the coming twelve months.
- When the Consultant covers the clinic they have to be aware of the patients circumstances.

May have to consider delaying the annual review until the key worker or the named consultant is present.

