

Wrightington, Wigan and Leigh NHS Foundation Trust

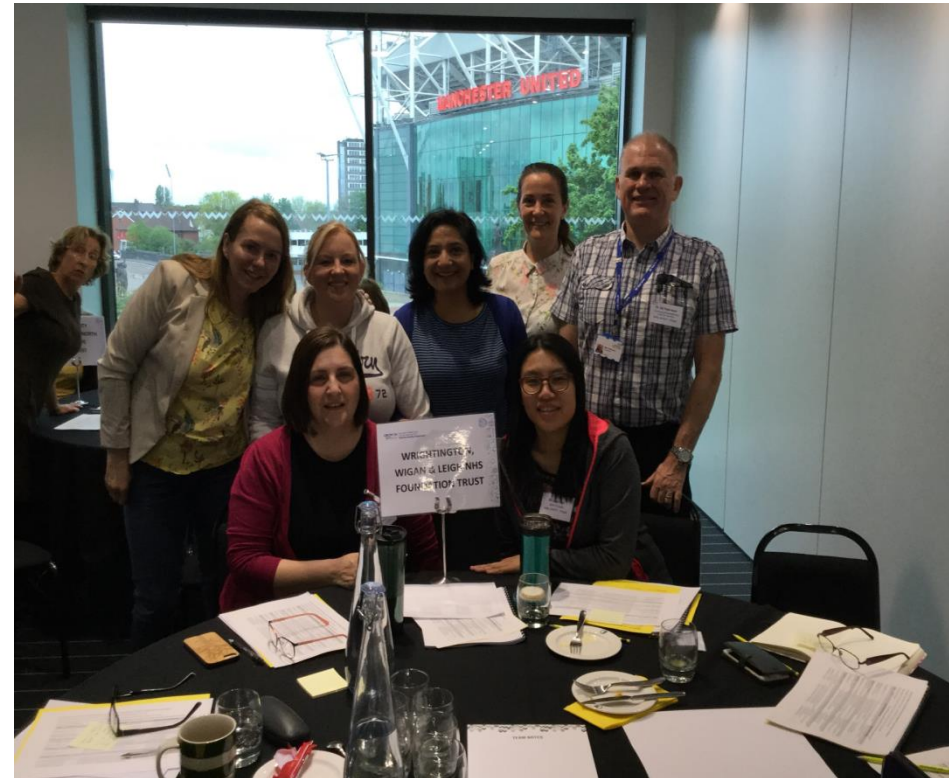
Consultants: Dr Mark Robinson, Dr Vineeta Joshi

Diabetes SPIN trainee: June Tan

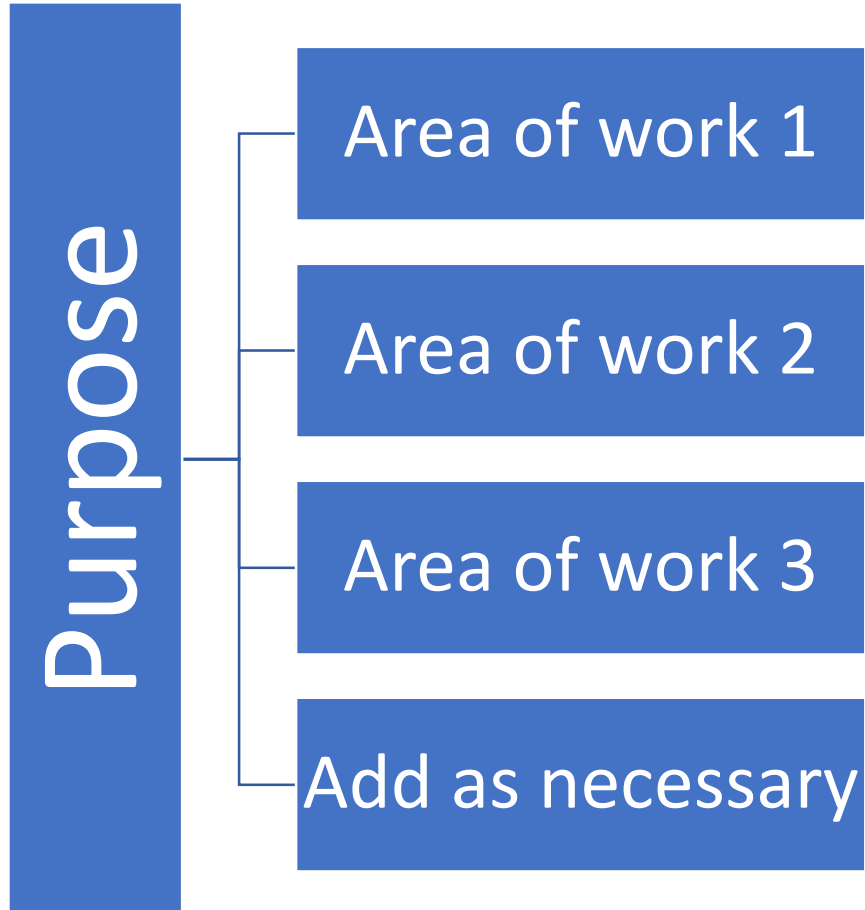
Diabetes specialist nurse: Leeanne Sumner, Claire Brookes

Dietician: Lesley Green

Psychologist: Ian Rushton

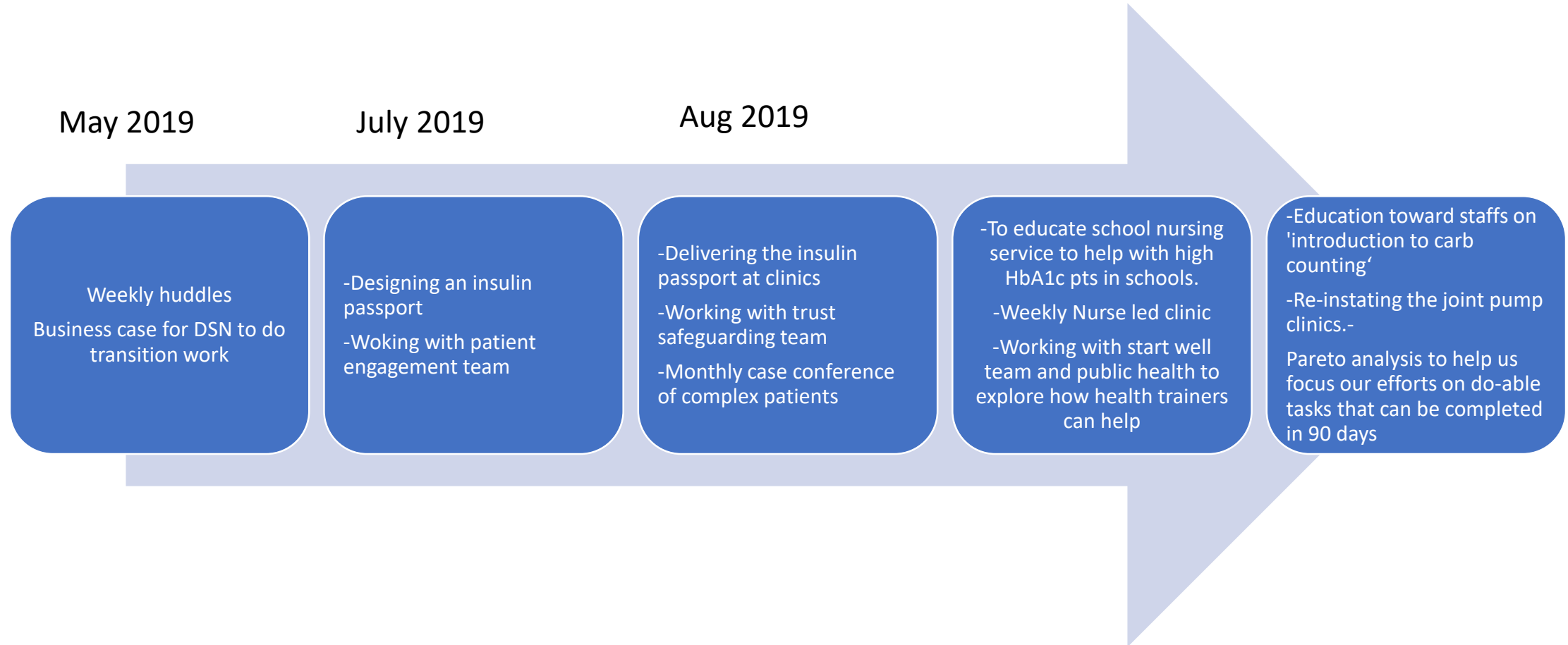


To reduce high Hb A1c in adolescent



- The one idea we have progressed the furthest with: Insulin passport
- Completed our mission statement
- Series of adaptations we made
- Time scale of work done
- How you have measured that it is improving care
- How you are sustaining progress

Our improvement journey- the steps we took



Images that show our work/work place place-
what it **was** like what it is like **now** if relevant /
possible – a before and now look

- Before

- Lack of direction

- Now

- Focus on steps to be done,
target driven

- More motivated, better team
bonding via weekly huddles

Data- that show the impact so far

- Data on processes
- Monthly mean HbA1c
- Due to have report and feedback from patient engagement team on the use of insulin passport
- Data on outcomes if available/ or identify what you are looking for and how you will see it
- Pareto analysis to help us focus our efforts on do-able tasks that can be completed in 90 days

What have we learnt and how are we building that learning into our daily work

- We understand we can't do ALL changes at once
- To plan to implement changes in stepwise approach, to have a way in measuring our outcome
- Support each other in our daily work

One barrier that is bugging us

- Trying to expand our services, with extra DSN (covering transition) and dietician (to offer ward review/education)
- Difficult to get a balance in deleping the service and also providing direct patient care

How others could help us understand/ overcome the problem