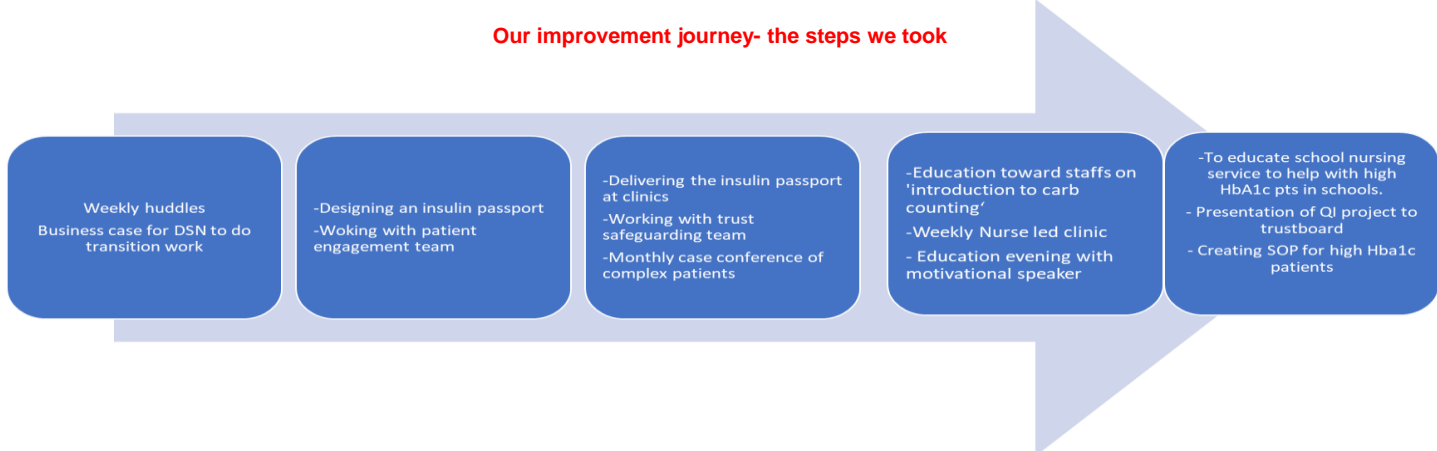




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QI project: To reduce HbA1c in young people with high Hba1c
Purpose: To reduce HbA1c by 10mmol/mol in young people (aged >14 in year 2019) with high hba1c >69

Our improvement journey- the steps we took



Driver Diagram	Feedback from Families/Colleagues
	<p>Verbal feedback from family and young person they like the insulin passport</p> <p>Feedback from colleagues that we have better team bonding via weekly huddles and messages on whatsapp</p>
Our Interventions	Bright Spots
<p>Team working- weekly huddles, whats'app group, nurse-led clinic , skype clinic, call patient who DNA clinic, review high Hba1c pathway</p> <p>Patient education-insulin passport, education in school</p> <p>Audit /data collection on 7 care processes – review monthly Hba1c</p>	<p>Better team work- now have a better direction and focus on steps to be done to achieve our purpose</p> <p>Our diabetes team are getting support from trust patient engagement team and trust QI team</p> <p>Adaptations on new changes including hospital dietician receptive to idea of carb counting from diagnosis</p>
Outcome Data	Further Actions
<p>From Jan- Nov, the trend of Hba1c is fluctuating between 80-100mmol/mol</p> <p>We have identified 29 young person aged > 14 with Hba1c >69 in Jan- Apr</p> <p>We have 10 young person has achieved > or equal to 10mmol/mol reduction in Hb A1c when we followed this up in Apr to Nov</p> <p>1 young person has no follow-up Hba1c due to DNA</p>	<p>Staffing issues- proposal for transition nurse and ward dietetic support</p> <p>To work on feedback of young person and families with regards to steps taken in reducing Hba1c</p> <p>Review Hba1c in a year time and how we as a team to sustain current work in reducing Hba1c in young person</p> <p>Present our QI results</p>