East Lancashire Hospital Trust

Consultant Paediatricians - Chris Gardner, Ana Del Rio, Wayne Thornton **PDSN's** - Clair Kneale, Vicky Phillips, Helen Stafford, Carol Wade, Karen Smith **Dietitians** - Julie Wood, Alison Ashworth **Dietetic Assistants** - Paula Smith, Michelle Teare **Psychology** – Laura Nicholson, Liz Voyle Admin - Catherine Fletcher



Our purpose and our areas of work

To empower our 10-15 year old **East Lancashire** population and their families to improve self management to maintain or improve a cohort median HbA1c of 59mmol/l up to their 16th birthday

Deapp Pre High school

Carb counting

Concentrated on our education primary driver

Level 1 interventions:

- New diagnosis information packs
- New language posters
- New information posters
- Leaflets on Healthzone UK app

Level 2 interventions:

- Training days
- One to one and group sessions

Monitoring data & comparison with NPDA recommendations

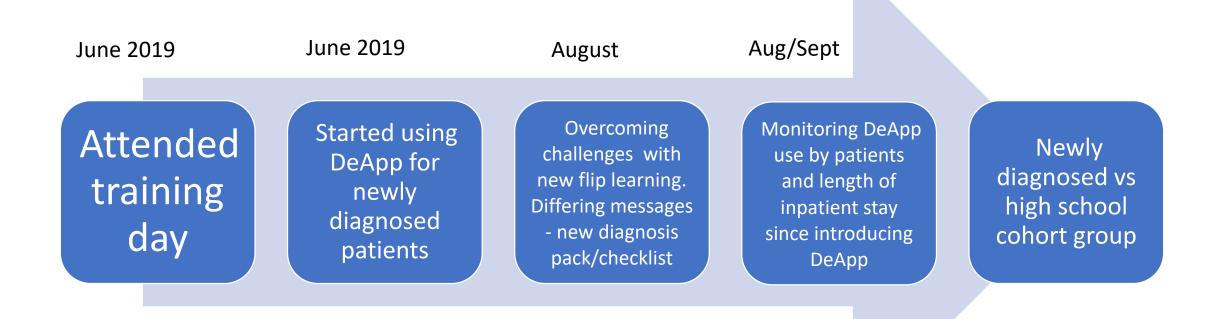
CLINIC ROOM



CLINIC ROOM AFTER



DeApp Education Journey



Data- that show the impact so far on DeApp

Data on processes

 8 new patients with Type1 diabetes

Data on outcomes

- All 8 patient have watched all of the videos
- Qualitative feedback from DSN
- Median BG of 6 out of 8 is
 6.8 mmol/l

• 16 pre high school patients

 5 out of 16 have received Deapp log in Better engagement of the child

Learning for extended family

Difficulty connecting to hospital wi-fi

Information resource that can be referred back to

Videos not in the order we would like.



Learning in a structured approach ensuring families don't race ahead.

Some information is different to what we would advise.

Easy to understand language for all ages.

Limited dietetic information.

Short videos

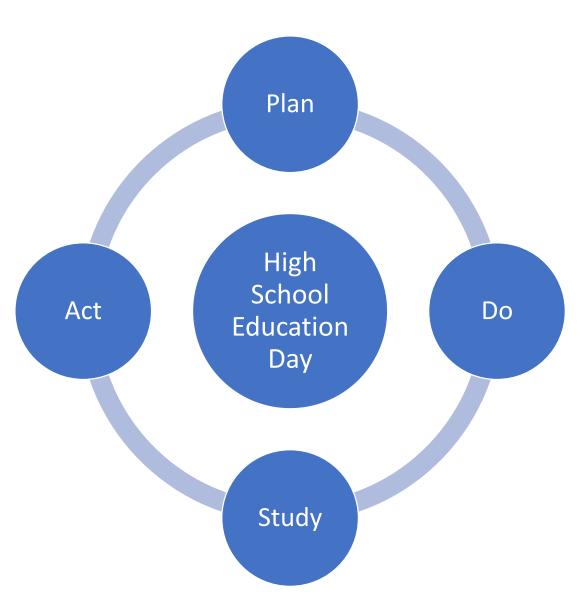
Constant reminders to watch the videos

Structured education in a fun way

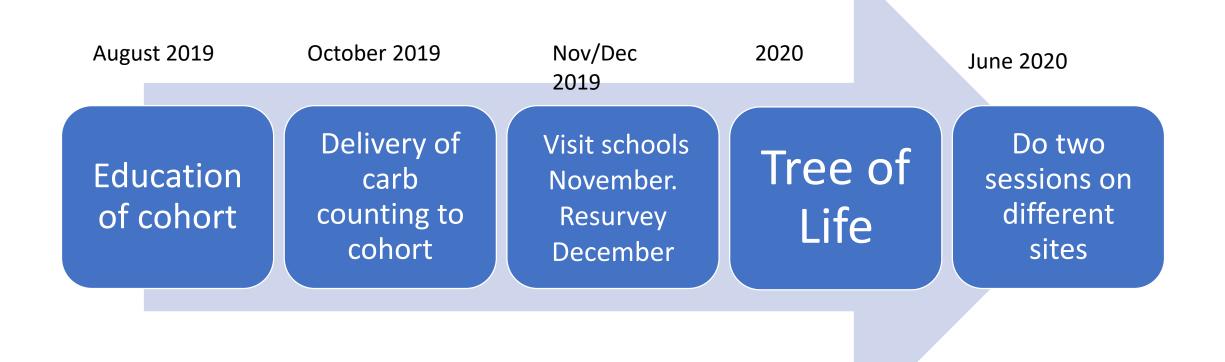
Instant access to education outside of working hours.

Can take more time

PDSA



Pre High School Cohort Improvement Journey



Pre High School Education Session Results

Before

- Worries
- -I am worried about questions, if I get asked a question and I don't know the answer
- -More people in class and different schools
- -Working out insulin right
- Hopes
- -More information about diabetes
- -More confidence
- -More confidence with carb-counting



Now

- Get what you wanted to get from the session
 -Yes, very much 2
 Yes, quite a bit 3
- Best things about the session
 When I found out my main questions
 I learnt an easier way to carb-count
 Exercise session, sports
 Talking to people
- Recommend the session -Yes - 5
- Attend a future session
- -Yes 4

One barrier that is bugging us- attendance!

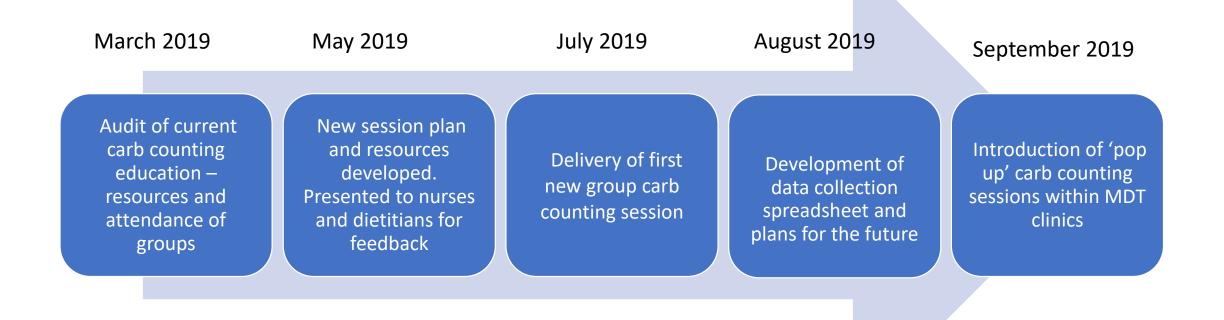
Why was attendance so low?

• Undertaking audit to find out

Possible plans for 2020 high school intake

- 2 different sessions and sites for next Pre High school sessions
- Bring high school and carb counting assessment and education earlier – start in Yr 6 with checklist of what parents need to start preparing for and dates of education sessions
- Prepare pre high school group earlier to relieve anxieties and raise education needs – carb counting

Carb Counting Improvement Journey



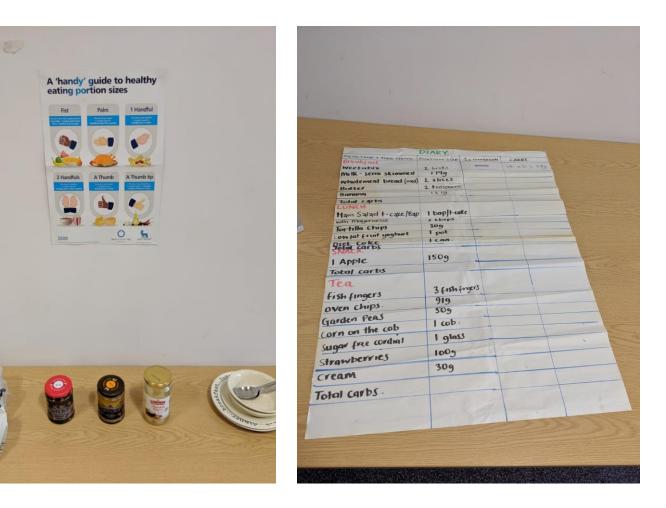
RESULTS SO FAR:

- 28 patients seen for CC since the beginning January 2019 old and new training mixture of group and one to one sessions
- New CC session used from May 2019. Group attendance risen from 1 - 2 to 4 - 5 (still not 100% attendance)
- 4 patients seen for CC as a result of the 'pop up' clinics
- 13 of the 28 patients have had a 3month HbA1c: 8 of which had improved their HbA1c, 1 stayed the same, 3 had increased and 1 couldn't be compared (newly diagnosed). 6 month HbA1c's coming up
- All families would recommend the CC training to other families and 100% felt more confident to CC!





CARB COUNTING GROUP SESSION RESOURCES





POP UP SESSION IN MDT CLINIC

