

National Diabetes Quality Programme



NORTH CUMBRIA CHILDRENS DIABETES TEAM



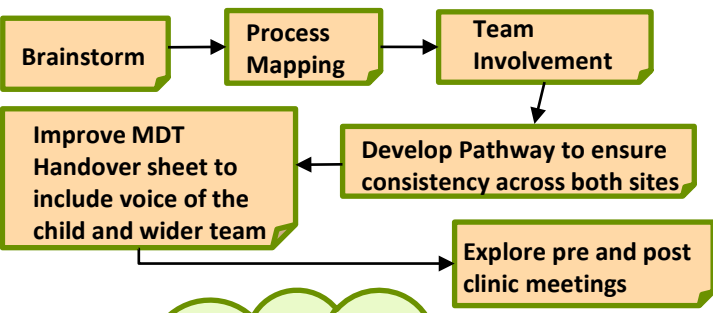
KINDNESS **RESPECT** **AMBITION** **COLLABORATION**

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IMPROVING OUR TRANSITION SERVICE

Purpose: Review of our 'Transition to Transfer' process.

Steps we took: **During COVID-19**



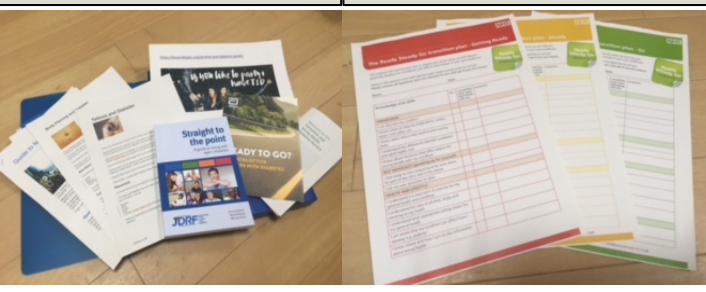
Our 'Light Bulb Moment' was when we realised that we needed to build on what we already have. Rather than transform our service. Small baby steps as QI projects Build confidence in the young person to know what to expect from adult services.

Feedback from young people, pathway and handover

"Will they know me in the adult team." (F,17)
 "Make it about me not my diagnosis." (F,17)
 "How I cope with my diagnosis mentally and socially," (F,17)
 "A random fact about me would be an ice-breaker!" (F,17)
 "How will I contact them?" (F,16)
 "How I feel about managing my diagnosis."

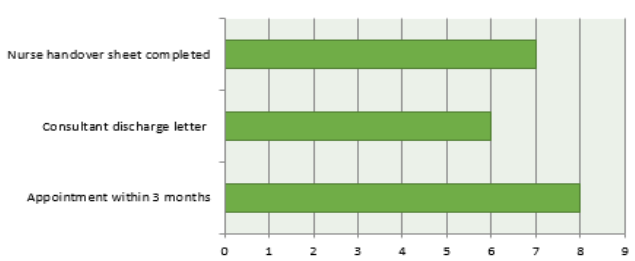
Diabetes MDT Transfer Handover Document

Transition pack at 1st visit Ready/Steady/Go at 17 yrs



Data

Communication audit at point of transfer Apr19-Mar20



Moving Forward

