



Poster Focus: Working on our NEWLY DIAGNOSED PATHWAY

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Purpose: To improve outcomes for our patients and reach our service aims

OUR AIMS

Offering care and support to empower and enable young people to manage their diabetes to minimise the short-term and long-term complications so they can continue to live healthy lives.

Agreed areas requiring improvement

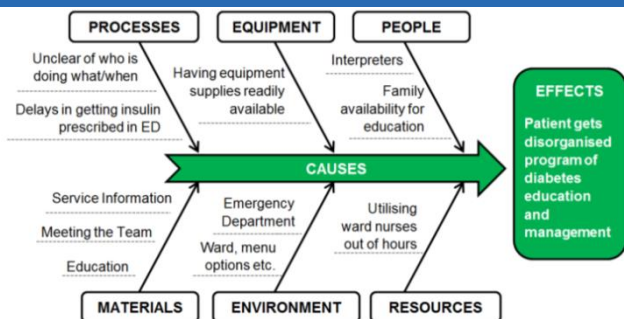
Newly Diagnosed Pathway

High HbA1c Pathway

Pump Start Pathway

Safe
Timely
Effective
Efficient
Equitable
Patient-Centred

Fishbone Analysis



Outcome Data

Professionals:

How well are we performing as a team for our newly diagnosed patients?



At 4 mths post admission

90%

patients had a HbA1c of

<64mmol/mol

Driver Diagram



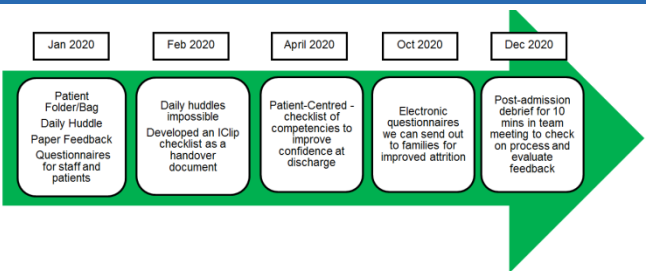
Qualitative Feedback from Families/Colleagues

Staff: "I feel more able to complete education and the checklist with ease"

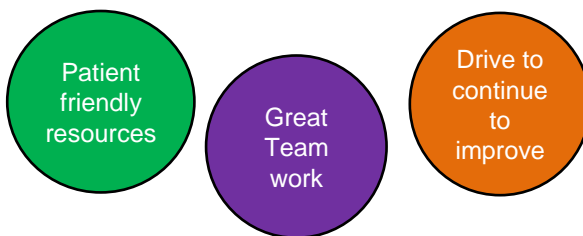
Family: "It was nice to meet everyone in the team and have time to process the diagnosis and work through the folder in stages"

Staff: "It's easier to remember everything that needs doing because it's written down"

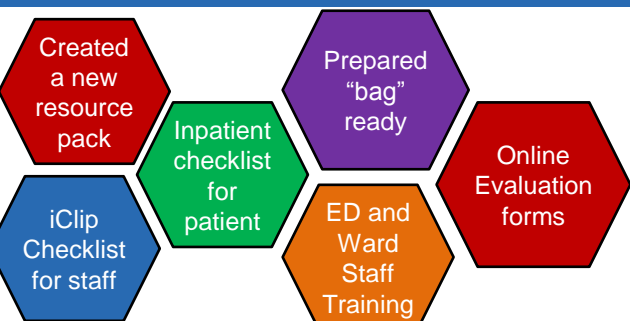
Our Improvement Journey – Steps Taken So Far



Bright Spots



Our Interventions



Further Actions

Smartcard access and iClip training to ensure all professionals able to access and use for handover

Improving consistency across team members in following new processes

Professional debrief post discharge to discuss evaluation and plan for improvement next admission – what to keep, stop etc.