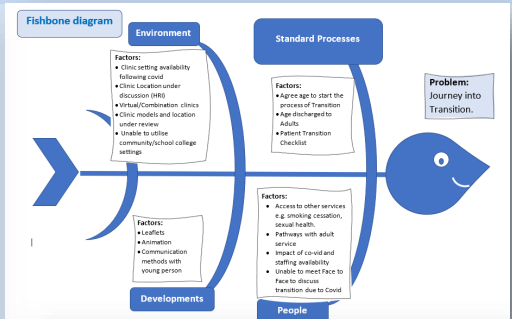
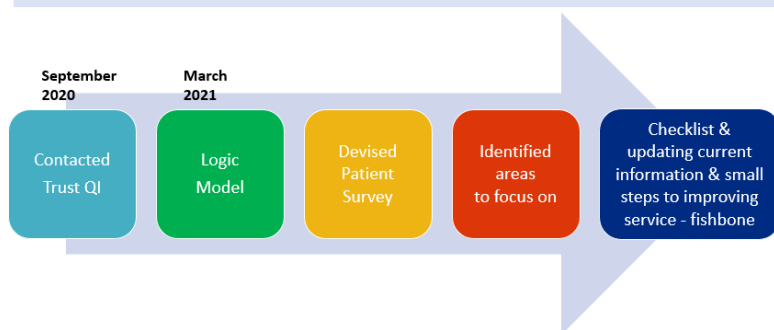




Improving the Transition **patient experience** through patient engagement, incorporating the use of virtual technology, physical environment, and standardising of care cross site.

- Drs: S How-Yaw, L Terrett, •Clinical Nurse Manager & PDSN: Sarah Schorah
- PDSNs: Sam Barnard, Clare Shaw , Georgia Booth
- Team Dietitian: Alison Oversby •Team Psychologist: Sam Carruthers
- Patient Advocates & QI Champions: Jo Kitchen & Amanda Grayson
- Adult Team

Our improvement journey- the steps we took



How did you feel after your consultation?

Response	Freq	%
Supported	9	45
Informed	5	25
Overwhelmed / worried	4	20
De-motivated	0	0
Other	2	10



Bright Spots

- Contacting our Trust Quality Improvement Manager – Alison Lodge – INVALUABLE
- Came together as a team more
- Much improved regular contact with our Paediatric Consultants on Microsoft Teams – led to sharing of more information with Adult Team, and understanding their restraints
- Co-design of our survey with our young people – great response
- Gained an Adult Nurse to be back in clinic cross site
- Recognition from our General Manager about our work in advocating Transition and highlighting issues – formal meetings instigated
- Gained a Young Person Transition Ambassador for the Trust
- Supporting the delivery of our Trust 4 Pillars – putting the Patient first



Further Actions

- Continuation of regular QI meetings to continue improving our service and keep the momentum going.
- Continue to include service users to co-design in future projects/planning
- Update current 'Welcome to Transition' leaflet and production of new discharge leaflet for handover to adults
- Safeguarding Supervision templates to be used as a part of handover for discharge.
- Ensuring that new processes are bedded in within the team and continually reviewing.
- Evaluation and feedback reviews



Outcome Data

- HbA1c improvement within transition patients ultimately measurable.
- Better attendance and fewer DNA's.
- Smoother Transition and better connectivity with young people.



compassionate care

Calderdale and Huddersfield NHS Foundation Trust

Our Four Pillars

Our vision: Together we will deliver outstanding compassionate care to the communities we serve

Our values:

- We put the patient first**
We stand in the patient's shoes.
- We go see**
Best practice + Best evidence = best learning and decisions
- We work together to get results**
We make change happen together
- We do the most-dos**
We do the important things that keep us safe.

CHFT TRANSITION DIABETES CHECKLIST

Getting you ready for the next stage in your journey with us

We have devised a checklist to go through, with you as an individual alongside your Parent / Carer to ensure you are prepared for Transition in the best possible way. This is an opportunity to ask questions and really plan your Transition to becoming a young adult and managing your own diabetes with the support of the Team

