

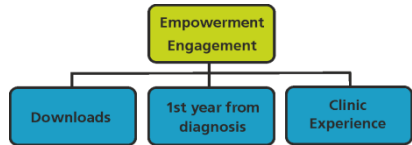
York Paediatric Diabetes Team QI Project



To improve the experience and engagement of our Children and Young People (CYP) to empower them to self-management and improved HbA1c

Our QI Experience

Aims: HbA1c PREMS



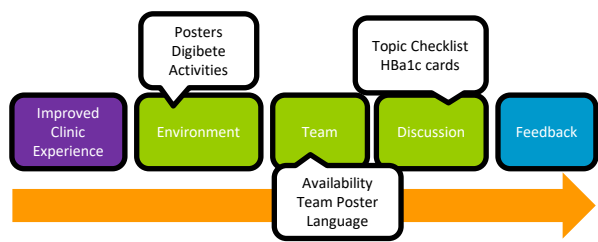
Initial QI discussions involved 3 areas, with main focus on clinic experience

You Said...

Areas we could improve on were:

- Knowing who was available in clinic
- Talking about topics important to you
- How you feel when leaving clinic

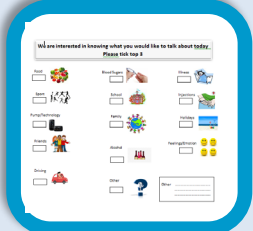
PREMS 2019



Our Interventions



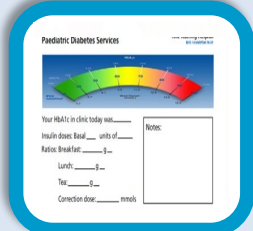
Tokens provided for feedback on clinic experience



CYP questionnaire to help guide clinic discussion



Posters with team members present in clinic

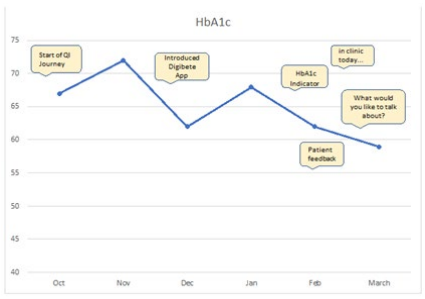


Visual information regarding HbA1c



Team education session around language used

Outcome data



- Overall reduction in mean HbA1c by 8mmol/mol
- Mean HbA1c at 6 months following diagnosis 5mmol/mol lower than previous year
- 100% newly diagnosed CYP downloading from diagnosis
- Digibete app uptake has doubled over last 6 months



Our QI Highlights



Logo competition winning entry

Stronger teamworking



Future Developments:

- Download education tools
- Evaluation of education for newly diagnosed CYP