

# L&D Diabetes team QI journey

## Our team

### Consultants:

Nisha Nathwani  
Ronald Misquith  
Usha Niranjana

### PDSNs:

Denise Macey  
Meeta Patel  
Pauline Jones

### Dietician:

Sarah Edwards

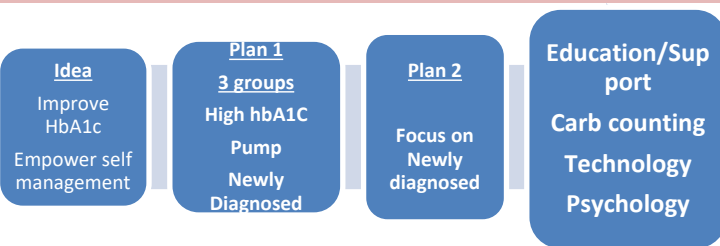
### Psychologists:

Charlotte Bolt  
Anita Durso

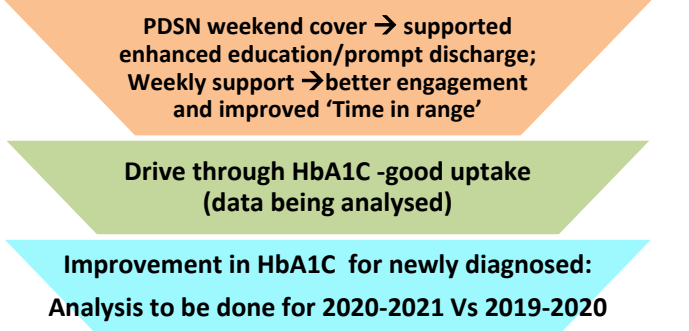
## Purpose:

*To provide the families of CYP with diabetes, the education, support and opportunity to enable self care and achieve their full potential.*

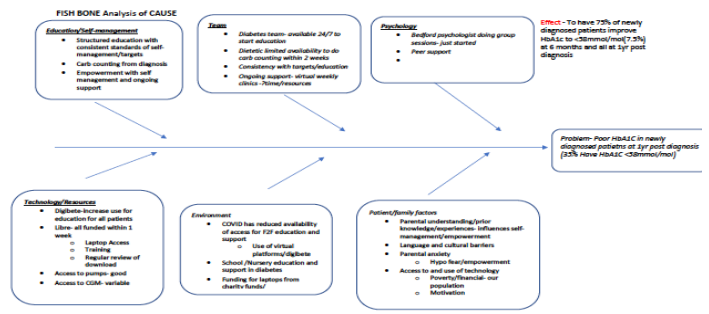
## Our improvement journey- the steps we took



## Outcome Data



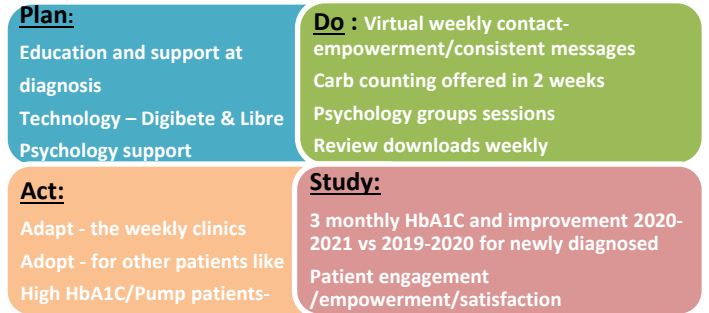
## Fishbone Analysis



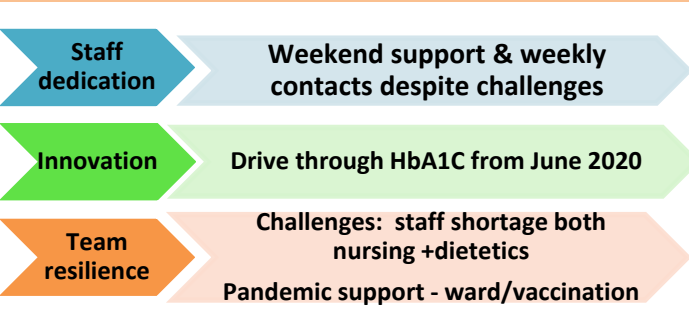
## Qualitative Feedback from Families/Colleagues

- Patients informal feedback:**
- Families reported → empowerment/ satisfaction from the enhanced weekly support
  - Early discharges due to weekend cover- appreciated by families and the Paediatric service
  - Psychology access and support appreciated

## PDSA cycle



## Bright Spots



## Our Interventions

- PDSN weekend support for newly diagnosed-Jan 2021
- Weekly 2-3 contacts – education/download review/support – April 2020
- Carb counting in 2 weeks– virtual/F2F offered
- Drive through Hba1C –June 2020 onward
- Technology : Digibete/Libre provided at diagnosis + Early Pump therapy if appropriate
- Psychology group sessions – attended well

## Further Actions

- Analyse current data on improvement in HbA1C
- Continue with regular team meetings
- Adapt weekly virtual clinics for newly diagnosed
  - Use proforma to capture required data
- Measurement of outcomes
  - Time in Range –weekly , HbA1C -3 monthly
  - Patient feedback