

## Team Members

Chizo Agwu, Clinical Lead Consultant Meena Bandhakavi, Consultant Charlotte Avann, Consultant Ash Reynolds, Psychologist	Liz Hudson, Lead PDSN Kathryn Henley, PDSN Rachel Jones, PDSN Marian Abdi, PDSN Keturah Johnson, Dietician Prinith De Alwis Jayasinghe, Dietician	Julie Oliver, Secretary Angela Ruiz Morales, Secretary
---	--	---



## Purpose:

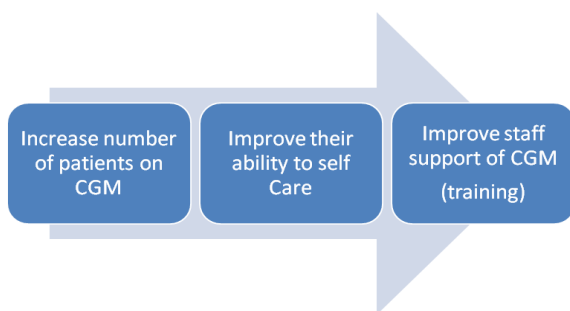
To improve our patients TIR:

- Improve percentage of children with time in Range >70% to 30% and time in range > 60% to 50% by July 2021

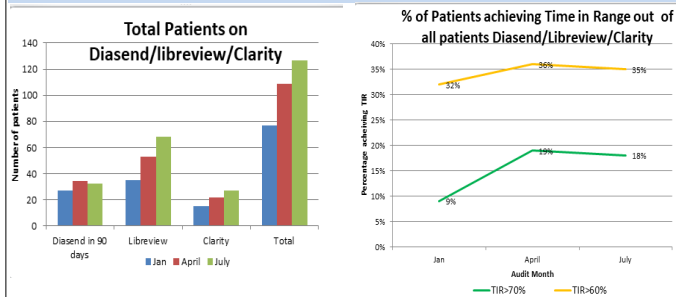
Plan:

- Tackle it from multiple angles

## Improvement Journey to Increase TIR



## Outcome Data



## Bright Spots

- Increasing number pts on CGM /Libre
  - Libre (July 20 patients, Nov 26 patients, March 13 patients, May 20 patients)
  - Dexacom (Aug 4 patients, Oct 7 patients, Nov 4 patients)
  - 2 Dana, 5 T Slim, 4 Medtronic (May)
- Empowering patients - 'Golden Rules to Success'
- CHO counting quiz - now uploaded
- Staff education – monthly education session/ CGM
- PDSN implemented Monday meeting
  - Now has agenda/lead
  - Task allocation for the week/clinic jobs - improve efficiency
- Nurse lead phone clinics – restarting soon
- Drive though HbA1c – innovative way to keep patients on track
- Team meeting to look at the differences between the 2 sites (highlighted by Hba1c NPDA) – devised action plan for harmonising care in the 1<sup>st</sup> year
- Registrar doing an in depth audit on technology use
  - Using Piota app for Libre training
  - Questionnaire – current use, technology access

## Our Interventions

Key:	We need to ensure...	Which requires....	Actions to achieve these	Person responsible		
Improve number of CYP on CGM	We need to ensure...	Identify all that meet criteria	MDT to review of eligibility at clinic	All		
		More CGM schools to initiate	Secretaries to schedule CGM school to meet demand	Julie O		
		More staff to be competent on CGM initiation	Use Reps to train up staff	All		
		Ensure all CYP have annual assessment of skills		Dieticians		
Improve CYP and carers ability to self-care	We need to ensure...	Upskill Carb counting skills	Add CHO quiz to PIOTA	Angela		
		Knowledge to bolus 15mins before eating	Step up sessions, annual review & PIOTA	All		
		Download Healthzone app	Raise awareness at clinics & diagnosis	PDSNs		
		Upskill CYP & careres on interpretation	Guide to downloading/ sharing with team in CGM school & PIOTA	Angela/Liz		
		More CGM sessions		All		
		Pump quiz 2/year		PDSNs		
		My life app-bolus advice		Doctors		
		PIED/Pschosocial meetings		Psychologist		
		Improve Staff support of CGM	We need to ensure...	Reinstate Phone clinics	Identify set day/rota	Liz
				Add CGM review to Nurse led Friday clinics	Identify set day/rota	PDSNs
Improve confidence of staff in CGM	Education session for staff			DR Agwu		
	Monthly MDT review of CGMs			Rachel organise		
Support for High Hba1C	Discuss at team meetings after NSF			All		
Ensure clinic Tasks are carried out	Monday safety huddle/task			Liz		
	Use electronicclender & task			Angela teach PDSN		

## Further Actions

- Continue to pull together to maximising efficiency of team
- Continue working on our aims
- Make every contact with patients count
- 3 monthly spot audits to ensure we keep improving